

BUILDING A BETTER FUTURE

THE NORTHERN IRELAND EXECUTIVE'S PROGRAMME FOR GOVERNMENT 2008-2011

DELIVERY REPORT PROGRESS UP TO 30 SEPTEMBER 2009

Summary

Deterioration on June Performance



**Report by
Economic Policy Unit OFMDFM
Performance Efficiency Delivery Unit DFP
March 2010**

PURPOSE

The aim of this Delivery Report is to provide a full summary on progress against the targets and commitments within the PfG as at 30 September 2009. This follows on from the first Delivery Report, setting out progress up to 31 March 2009. An interim position report on the position as at 30 June 2009 was considered by the Executive on 3 December 2009.

This Report provides the latest information on the prospects for delivery of the individual PfG Targets and Commitments as at 30 September 2009 – the midway point through this Programme for Government.

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EXECUTIVE SUMMARY

BACKGROUND

- 1.1 ***Building a Better Future - The Programme for Government (PfG) 2008 - 2011*** sets out the Executive's strategic priorities, key plans and targets for the three years from 1 April 2008 – 31 March 2011. To ensure a focus across government on delivery, the Programme for Government set out the Executive's commitment to establish a robust delivery and reporting framework. In line with that commitment, this paper provides an update on progress up to 30 September 2009.
- 1.2 More information on the structures established to monitor and report on the PfG can be found in the First Delivery Report. This is available on http://www.pfgbudgetni.gov.uk/pfg_delivery_report_q4_08_09_-final_-_pdf_version-5.pdf
- 1.3 This Report presents the latest assessment, by the Central Team, of the prospects for delivery of the following:
- the Executive's key goals and commitments set out under the five priority areas; and
 - the associated targets as set out in the 23 Public Service Agreements.
- Overall there has been further deterioration in the PfG delivery position. A summary of the overall performance trend can be found at Annex One.
- 1.4 The Executive have agreed that Delivery Reports should inform selective review meetings, at both official and Ministerial level, that would be held periodically to review progress. In line with that, this Report has identified 3 areas as candidates for further consideration through Review Meetings at both Ministerial and official level. The candidates for review have been selected largely on the basis of the RAG assessments where areas with

multiple Red or Amber ratings, or with such ratings in key areas, recommended for review. The three areas for review are:

- PSA 4 – Supporting Rural Business;
- PSA 7 – Child Poverty and Victims; and
- PSA 8 – Promoting Health and Addressing Health Inequalities.

Note: these are not in any priority order.

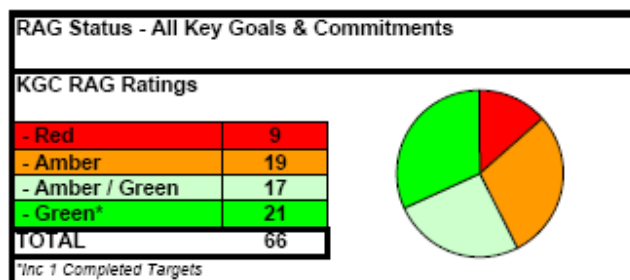
- 1.5 This report also provides an overview of departmental initiatives to address the equality and good relations issues highlighted in the EQIA undertaken at a strategic level on the PfG, Budget and Investment Strategy.

DELIVERY POSITION: KEY GOALS & COMMITMENTS

2.1 This section presents a brief, visual, update on the overall position in relation to the Key Goals and Commitments under each of the five priorities. An assessment on the full list of Key Goals & Commitments is included at Annex 2 to this paper.

2.2 Overall, as illustrated below, around 58% of all the Key Goals & Commitments are rated as either Green, Amber/Green, or Completed at the half way stage of the PfG. This is slightly down on the position at Q1 2009/10 with the assessment having deteriorated on seven targets, and improved on five.

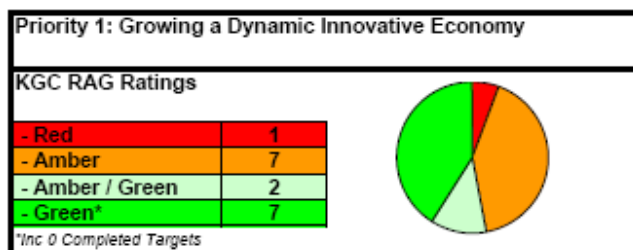
Figure (i): Overview of all Key Goals & Commitments September 2009



PRIORITY ONE: GROWING A DYNAMIC INNOVATIVE ECONOMY

2.3 In relation to Priority 1, as can be seen below, many of the Targets are rated as Amber – mainly in areas associated with jobs and skills or educational attainment. There has been a small amount of change since the position at the end of June 2009 with two targets being downgraded and one upgraded.

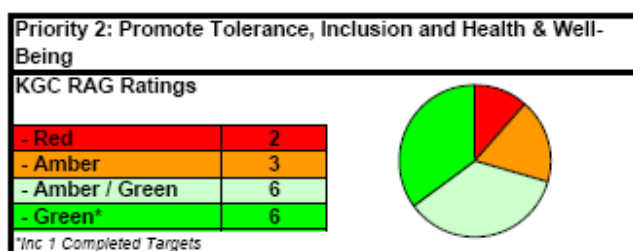
Figure (ii): Priority 1 Key Goals & Commitments



PRIORITY TWO: PROMOTING TOLERANCE, INCLUSION AND HEALTH AND WELL BEING

2.4 In relation to Priority 2, the great majority of Key Goals & Commitments are rated as either Green (including completed) or Amber/Green. On an overall basis there has been some counter balancing changes since the interim update, with two targets being downgraded and three upgraded. However, the most notable of these changes has possibly been the Key Goal on Health Waiting Times which have moved from Amber/Green, to Amber and now to Red in successive rounds of monitoring.

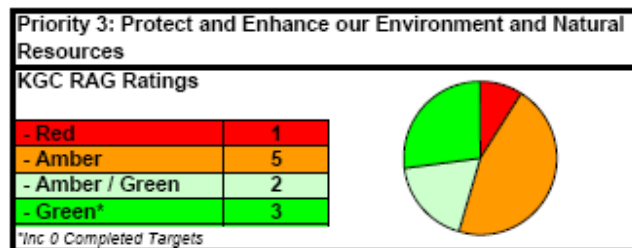
Figure (iii): Priority 2 Key Goals & Commitments



PRIORITY THREE: PROTECT AND ENHANCE OUR ENVIRONMENT AND NATURAL RESOURCES

2.5. Overall progress has remained steady on Priority 3 since the position reported at June 2009 – with one target being upgraded and one downgraded – leaving 5 of the 11 Key Goals & Commitments assessed as Green or Amber/Green. In a similar vein to Priority 1 there are a large number of Amber Assessments on Targets associated with Land and the Environment, as well as Animal Health and Greenhouse Gas Emissions.

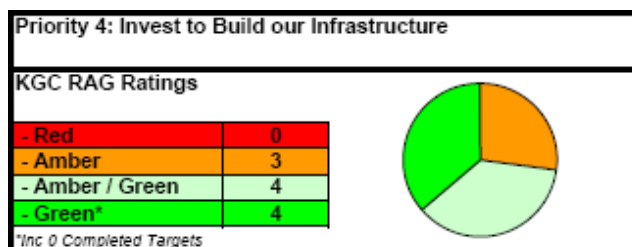
Figure (iv): Priority 3 Key Goals & Commitments



PRIORITY FOUR: INVEST TO BUILD OUR INFRASTRUCTURE

2.6 There has not been much overall change on Priority 4 since the interim update. Only one Target has changed (on Investment in Water) and that has received an upgraded assessment.

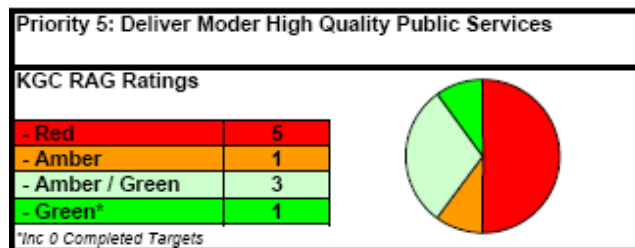
Figure (v): Priority 4 Key Goals & Commitments



PRIORITY 5: DELIVER MODERN HIGH QUALITY PUBLIC SERVICES

2.7 Priority 5 has the greatest proportion of Targets rated as Red (with 5 of 10 Targets assessed as Red). The position has deteriorated appreciably since the interim update. The Targets on Red Tape in Agriculture, the Review of Government Departments and the Introduction of an Education & Skills Authority have all been downgraded to Red – the latter two having respectively been Green and Amber/Green at the previous quarter.

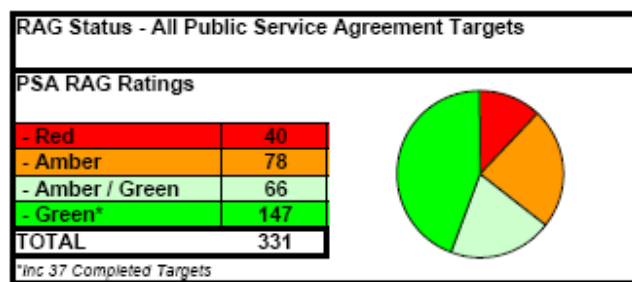
Figure (vi): Priority 5 Key Goals & Commitments



DELIVERY POSITION: PUBLIC SERVICE AGREEMENTS

3.1 This section presents a brief, visual, update on the overall position in relation to the Public Service Agreements. The individual RAG assessment on all of the targets and indicators within each PSA is included at Annex 3 to this paper.

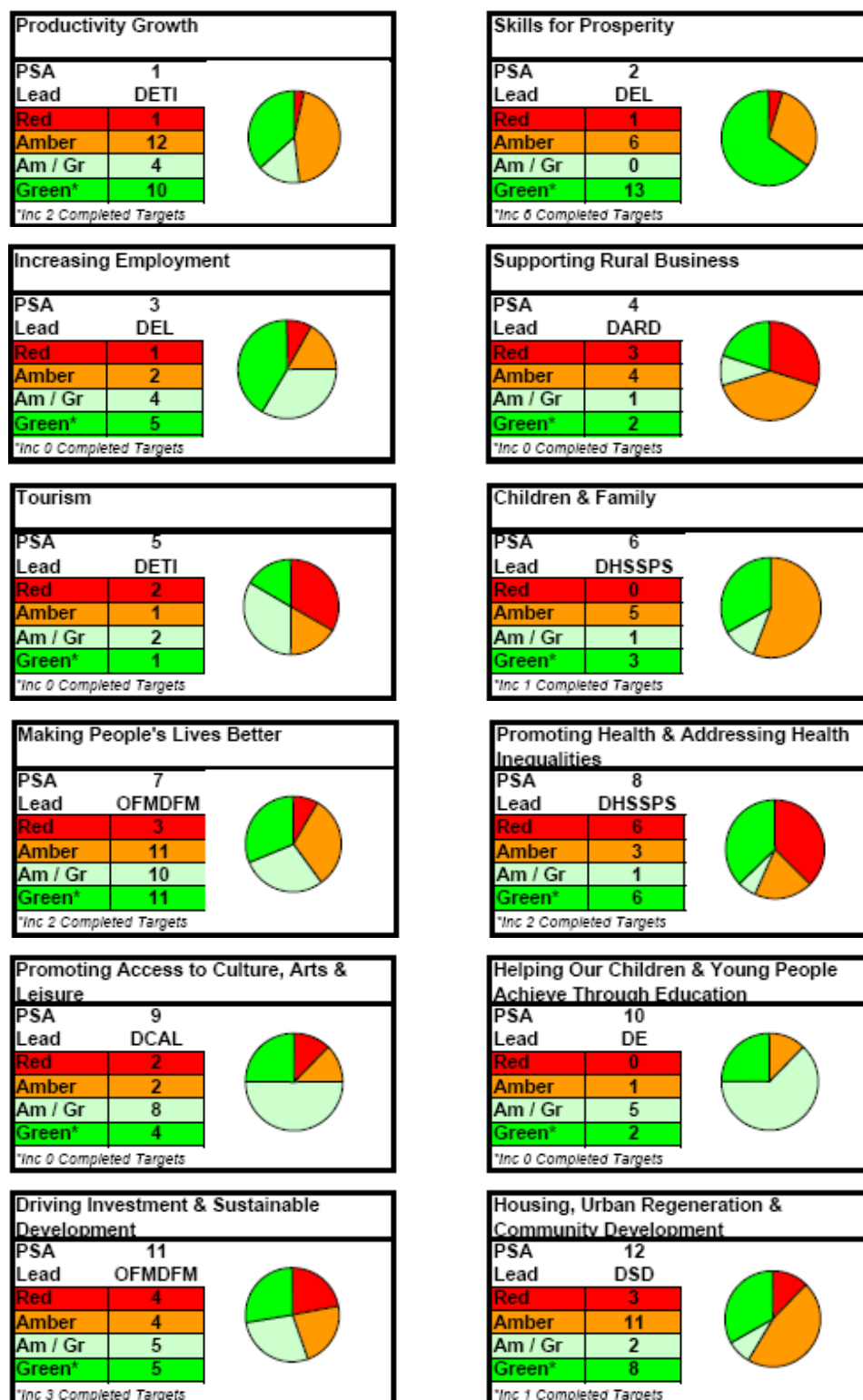
Figure (vii): Overview of all Public Service Agreements – Sept 2009

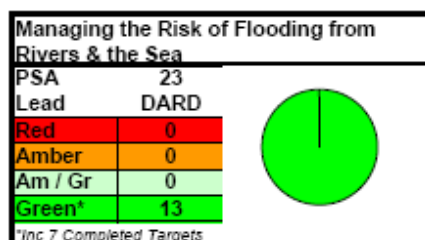
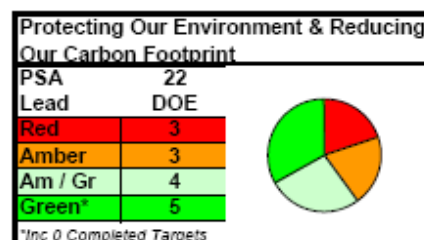
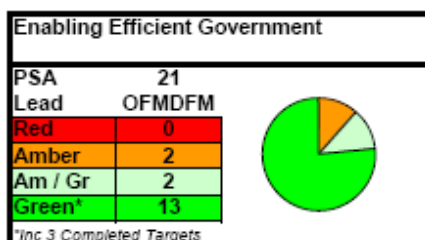
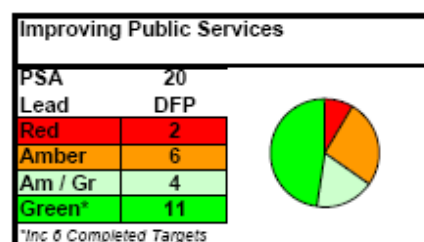
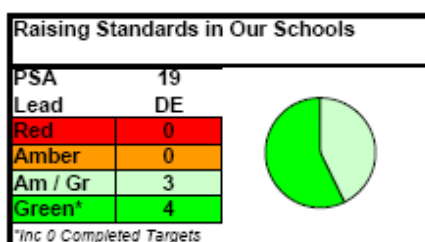
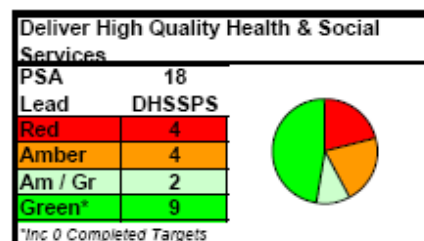
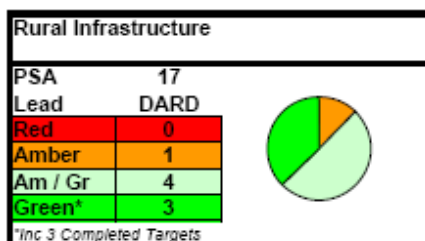
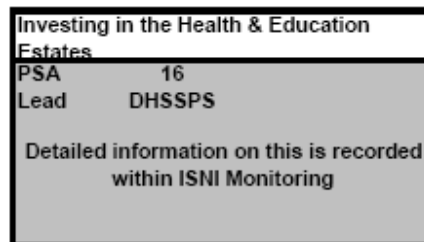
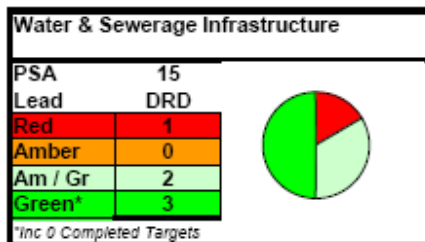
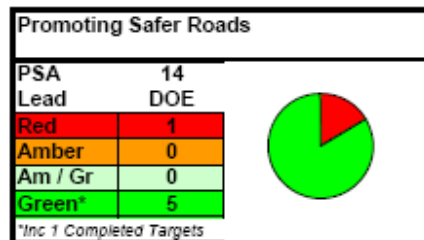
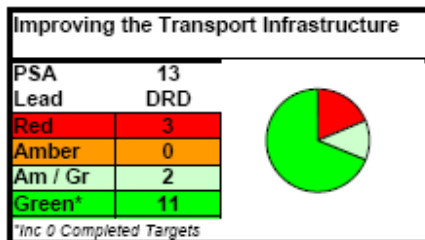


3.2. Overall, as illustrated above, around 64% of all the indicators with the PSA Targets are rated as Green, Completed or Amber/Green at, this, the half way stage of the PfG. This is slightly down on the overall position at Q1 2009/10 – with 6 more Red and 3 less Green or Completed, and with 8 more Amber and 11 fewer Amber/Green. However, although the general position at a high level appears fairly similar this does reveal the extent of change on some individual PSA Targets.

3.3 The summary position on each of the individual PSA Targets is set out in Figure (viii) below – this is then followed by a commentary on those with the greatest intensity of Red & Amber ratings and those that have seen the greatest degree of change since the June 2009 Report.

Figure (viii): Status of Individual Public Service Agreements – Sept 2009





3.4 Across the Public Service Agreements, compared to end March 2009, assessments on 26 of the targets were upgraded while assessments were downgraded on 50 targets. Just over half of these changes, in particular the downgrades, tended to be concentrated on five of the PSAs. These were as follows;

- PSA 7 – *Making People's Lives Better* - with 5 targets upgraded and 7 downgraded, mainly associated with problems around achieving time bound targets. This follows on from Quarter 1 Monitoring where it had 2 targets upgraded and 10 downgraded.
- PSA 11 – *Driving Investment & Sustainable Development* – with 1 upgraded and 5 targets which were downgraded mainly around regeneration and promoting sustainable development.
- PSA 12 – *Housing, Urban Regeneration and Community Development* – with 2 targets upgraded and 6 downgraded in a variety of areas including regeneration, housing and volunteering. This follows on from Quarter 1 Monitoring where this PSA had 4 targets upgraded and 8 downgraded.
- PSA 18 – *Deliver High Quality Health and Social Services* – with 2 targets upgraded and 5 downgraded mainly in waiting time type targets. This follows on from Quarter 1 Monitoring where this PSA had 1 target upgraded and 6 downgraded.
- PSA 20 – *Improving Public Services* – with 2 targets upgraded and 6 downgraded with a number of these associated with the implementation of the RPA.

3.5 In terms of the intensity of Red or Amber ratings, within individual Public Service Agreements, there are now five PSAs where half or more of the targets within are rated as either Red or Amber. These are as follows;

- PSA 4 – *Supporting Rural Businesses*;
- PSA 5 – *Tourism*;
- PSA 6 – *Children and Family*;

- PSA 8 – *Promoting Health and Addressing Health Inequalities*; and
- PSA 12 – *Housing, Urban Regeneration & Community Development*.

3.6 In terms of changes since the June 2009 monitoring PSA 6 and PSA 12 have both come onto this “at risk” list whereas PSA 1 (Productivity Growth) has since dropped off.

EQUALITY & GOOD RELATIONS

4.1 The Programme for Government, in addition to setting strategic priorities and targets, expresses the determination of the Executive to address inequality and disadvantage and to promote good relations. In support of that objective, a joint EQIA was carried out at a strategic level on the PfG, Budget and Investment Strategy and published for consultation. During the consultation process, officials participated in over 20 events, engaging directly with the public and key stakeholders.

4.2 The Executive has stated that the findings of the EQIA will inform the delivery and review of the PfG. In line with that commitment, departments have provided an overview of how they have considered and addressed the issues set out in the EQIA. The focus of the returns was on those actions departments have taken in addition to the targets and programmes previously set out in the PfG.

4.3 The returns from departments for the period to September 2009 highlight a considerable range of programmes and initiatives to address the key differentials identified in the EQIA. For information these are detailed in Annex Four. In broad terms, the following approach has been taken:

- targeted support to overcome general barriers to socio-economic participation;

- setting of targets within programmes to address under-representation; and
- projects focused on working with and meeting the needs of specific section 75 groups.

4.4 Several of the programmes set out in departmental returns are focused on addressing either general or section 75 specific socio-economic barriers through the provision of targeted assistance and support. These included employment and training initiatives and areas where, to ensure a focus on addressing differentials, targets have been set to address under representation e.g., Sport NI have developed a *Women In Sport* policy to re-affirm its commitment to developing opportunities for under represented groups, in particular women and girls.

4.5 There are also a range of programmes aimed at meeting the needs of specific section 75 groups. For example, Further Education Colleges are required to make adjustments to allow people with learning difficulties and/or disabilities to access their mainstream courses. A notable initiative is the *Training for Success* (TfS) programme, the Department for Employment and Learning ensures provision is made for learners aged between 16 and 24 with special educational needs such as severe or moderate learning difficulties, or disabilities. This programme demonstrates a commitment to go beyond making services available to all, to encouraging participation by potentially excluded groups.

4.6 In order to effectively promote equality and good relations, it is imperative that Government demonstrates commitment and leadership in this area. It is therefore encouraging that the departmental returns also set out a considerable programme of work across departments and the wider public sector to promote equality of opportunity, diversity and tolerance.

- 4.7 The full range of programmes set out by departments should not be seen in isolation. They are very much part of a wider programme across government to address the causes and consequences of poverty, exclusion and inequality and as such will be central to addressing the key differentials set out in the draft EQIA carried out at a strategic level.
- 4.8 Considerable work is ongoing across all departments to promote more equitable outcomes and address many of the underlying barriers or factors contributing to the differentials set out in the draft EQIA.
- 4.9 This reporting process has provided a useful opportunity to highlight the diverse range of initiatives across departments which aim to address key differentials and promote tolerance and good relations. It will support the Executive in determining the collective effectiveness and impact of these measures and wider policy on equality and good relations and identify those areas where further action may be required.

DRIVING DELIVERY – CANDIDATES FOR REVIEW

REVIEW MEETINGS

5.1 In its meeting of 5 March 2009, the Executive agreed that the Delivery Reports should also inform selective **Review Meetings**, at both official and Ministerial level, that would be held periodically to discuss progress. The end year Delivery Report for 2008/09 identified 5 areas for further review at both Ministerial and official level. These were as follows:

- Promoting the Study of STEM Subjects (within PSA 2);
- Greenhouse Gas Emissions (within PSA 22) and Sustainable Development (within PSA 11);
- Tourism (PSA 5);
- Regeneration (within PSA 12); and
- Productivity Growth (PSA 1).

5.2. Ministerial Level reviews have been led by the First Minister and the deputy First Minister while the Official Level reviews have been led by the Head of the Civil Service (HOCS). The review process has allowed Ministers (or HOCS and senior officials) to discuss the underlying issues behind the progress to date in the nominated areas; the actions already being taken to redeem slippage in targets; and identify additional action that could also be taken to improve the rate of progress. All five review meetings have now taken place.

5.3 **Promotion of Science, Technology, Engineering and Mathematics (STEM) Subjects.** On 24 November 2009 the First Minister and deputy First Minister and Ministers Empey, Ruane and Wilson met in Parliament Buildings to review the PfG targets and outcomes in respect of STEM. A joint DE/DEL STEM Strategy will urgently be brought forward based on the

findings of the STEM Review, and an action plan to drive the uptake of STEM will be produced.

5.4 Green House Gas Emissions and Sustainable Development. On 8 December 2009 the First Minister, deputy First Minister, Minister Poots and Minister Wilson met in Parliament Buildings to review the PfG targets and outcomes in respect of Green House Gas Emissions and Sustainable Development. Ministers agreed that it would be useful to establish a Sub Group to co-ordinate activity in this area. The meeting also noted that the OFMDFM junior Ministers will chair the Sustainable Development Steering Group to give greater traction and support to delivering the promises of the new Sustainable Development Strategy.

5.5 Productivity and Tourism. On 10 December 2009 the Head of the Civil Service met with the Permanent Secretary and senior officials from DETI to review progress on the PfG targets in respect of productivity and tourism. With respect to Productivity the meeting heard that DETI intended to substantively address issues in this area through its comprehensive response to the *Independent Review of Economic Policy*. On the issue of improving the statistical information on local productivity it was noted that DETI is to commission twice yearly forecasts of local sectoral GVA measures. This should address the present unsatisfactory situation where GVA information is only available with a considerable time lag.

5.6 With respect to Tourism DETI explained that a new Tourism Strategy will be produced in Spring 2010. It was also agreed that a new tactical approach to attracting tourists from key areas would be brought forward. The detail of this will be shared with Executive Ministers.

5.7 Regeneration. On 9 March 2010 the Head of the Civil Service met with the Permanent Secretary and senior officials from DSD to review progress on

the PfG targets in respect of regeneration. DSD senior officials provided an update on the 9 key regeneration schemes cited in PSA 12 and highlighted the challenges in taking forward these major construction schemes in the prevailing economic climate.

NEW AREAS FOR REVIEW

5.8 This Delivery Report has identified 3 new areas for review. The candidates have been put forward largely on the basis of the RAG assessments set out earlier. Areas with multiple Red or Red/Amber ratings in key areas, or where there has been material deterioration in ratings have been recommended for Review Meetings. Account has also been taken of areas that have already recently been referred to a review meeting.

5.9 The three areas highlighted for additional review are set out in the paragraphs below. These are not set out in any merit or priority order.

REVIEW AREA: PSA 4 – SUPPORTING RURAL BUSINESS

5.10 The aim of PSA 4 is to “*help the agri-food business and rural SMEs develop, grow and contribute to a more sustainable environment*”. Beneath the PSA there are also three objectives:

- Support the development of rural businesses;
- Improve animal health; and
- Support environmentally sustainable land management.

5.11 Seven of the ten indicators within this PSA are assessed as either Red or Amber and are a cause for concern in relation to observed progress or the likelihood of achievement. These are set out below:

Figure (ix): Selected PSA 4 Indicators

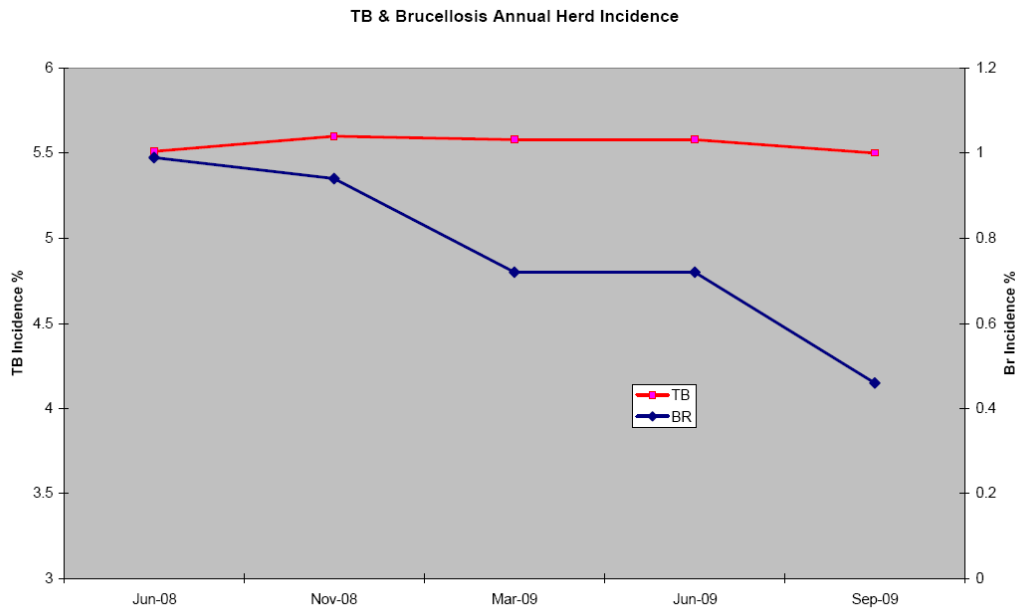
Indicator	RAG
Increase by 5% the performance of assisted farm businesses by 2011	Red
Cut administrative burden (red tape) in the agri-food sector by 25% by 2013 (15% by 2011)	Red
A 27% reduction in TB annual herd incidence and a 20% reduction in Brucellosis annual herd incidence during the period 2008-11.	Amber
Agreement of an all-island Animal Health Strategy by 2009.	Red
By 2013 increase to 50% the area of agricultural land in Northern Ireland covered by environmental enhancement agreements.	Amber
The conversion of an additional 1,650 ha of agricultural land and non-agricultural land to forest and woodland to be achieved by March 2011.	Amber
90% of inspected farm businesses complying with environmental cross-compliance standards requirements by 2011.	Amber

5.12 There has been an appreciable deterioration in the assessment over the last six months – with two indicators moving from Amber to Red and another moving from Amber/Green to Amber. This includes the target to reduce Red Tape in the agri-food sector, which is a Commitment within the PfG, and the Department has been unable to provide evidence on how progress is being measured and quantified, or provide other evidence to support confidence that progress will be made on this target.

5.13 The Animal Health Objective within the PSA is underpinned by the target to agree an Animal Health Strategy by 2009 (assessed as RED) and targets on the reduction of TB and Brucellosis (assessed as Amber). In the case of the latter target, which is also a Key Goal in the PfG, information is provided separately on TB and Brucellosis and it is displayed on the chart below.

While the observed progress on reducing Brucellosis has been positive the data provided by the Department on TB does not show any reduction in the incidence of the disease in cattle.

Figure (x): Progress on TB & Brucellosis



REVIEW AREA: PSA 8 – PROMOTING HEALTH AND ADDRESSING HEALTH INEQUALITIES

5.14 The stated aim of PSA 8 is to “*Promote healthy lifestyles, address the causes of poor health and wellbeing and achieve measurable reductions in health inequalities and preventable illness*”. Over half of the targets with the PSA are currently assessed as either Red or Amber and the chief areas of concern are set out below:

Figure (xi): Selected PSA 8 Indicators

Indicator	RAG
Facilitate a 50% reduction in the life expectancy differential between the most disadvantaged areas and the NI average	Red
By 2011, reduce to 21% the proportion of adults who smoke	Red
By 2011 reduce to 25% the proportion of the manual worker subset of adults who smoke.	Red
By 2011, halt the decline in adult participation in sport and physical recreation	Red
By 2011, halt the rise in obesity	Yellow
By 2010, ensure a 5% reduction in the proportion of young adults taking illegal drugs	Yellow
By 2011, ensure a 10% reduction in the number of children at risk from parental alcohol and/or drug dependency	Red
By 2011 achieve a reduction of at least 15% in the suicide rate	Red
By 2010, achieve a 40% reduction in the rate of births to mothers under 17	Yellow

5.15 In the main most of the targets of concern revolve around the theme of healthy lifestyles. In addition the target for a reduction in the suicide rate by 2011 is a Key Goal within the PfG, and here the data remains around 15 suicides per 100,000 population (some distance away from the target of 10.7) and the Department themselves have pointed out that there continues to be a very significant risk that the target will not be achieved.

5.16 While other targets in relation to Alcohol consumption or abuse are progressing well it appears that much less movement has been observed on the data underpinning targets around smoking, drug use, physical exercise, obesity and the differential in outcomes within disadvantaged areas in Northern Ireland. In addition there has been a tangible deterioration in the RAG Assessments of many of these targets over the period since the first Delivery Report.

REVIEW AREA: CHILD POVERTY & VICTIMS UNDER PSA 7

5.17 The aim of PSA 7 is to “*Drive a programme across Government to reduce poverty and address inequality and disadvantage*”. Beneath its stated aim it has a variety of objectives and a huge number of individual targets – with 14 of the 35 indicators within the PSA assessed as either RED or Amber. However, a significant portion of the Red and Amber assessments are concentrated in targets associated within the area of Child Poverty and the area of Victims. The relevant PfG targets on Child Poverty and Victims, respectively, are set out below;

Figure (xii): Selected PSA 7 Indicators – Child Poverty

Indicator	RAG
Work towards the elimination of severe child poverty by 2012	Red
Work towards the elimination of child poverty in Northern Ireland by 2020 and reducing child poverty by 50% by 2010.	Amber
We will identify the best measures to ensure we are targeting those most in need	Amber
Redesigned child support arrangements implemented by 31 March 2011.	Green

Figure (xiii): Selected PSA 7 Indicators – Victims

Indicator	RAG
New strategy (for victims and survivors) published by March 2008.	Amber
Forum established (for victims and survivors) by March 2008.	Red
New Scheme published by March 2008 and fully established between June and December 2008.	Red

5.18 In relation to the Child Poverty Targets the first indicator is hampered by a lack of an agreed definition of what constitutes “Severe Child Poverty”. Until

this is established it will be impossible to observe progress against this target. In relation to the second target, which is a Key Goal, and in particular the interim milestone of halving Child Poverty by 2010, the latest data provided appears to demonstrate regression away from the target figures leaving a very significant challenge to hit the milestone. In addition it is clear that the Department can only have limited influence on any corrective action as they point out that *“child poverty rates here are determined to a significant extent by tax and fiscal policies in the UK”*.

- 5.19 In relation to the Victims, the first two targets demonstrated progress only after significant delay compared to the original timeframes – for example the Target on a New Strategy is rated as Amber (even though the Strategy has been published in the meantime post September 2009). Similarly the third target on Victims is assessed as Red due to significant slippage against the target timeframe specified within the PfG.

ANNEX 1

HEADLINE PERFORMANCE TRENDS

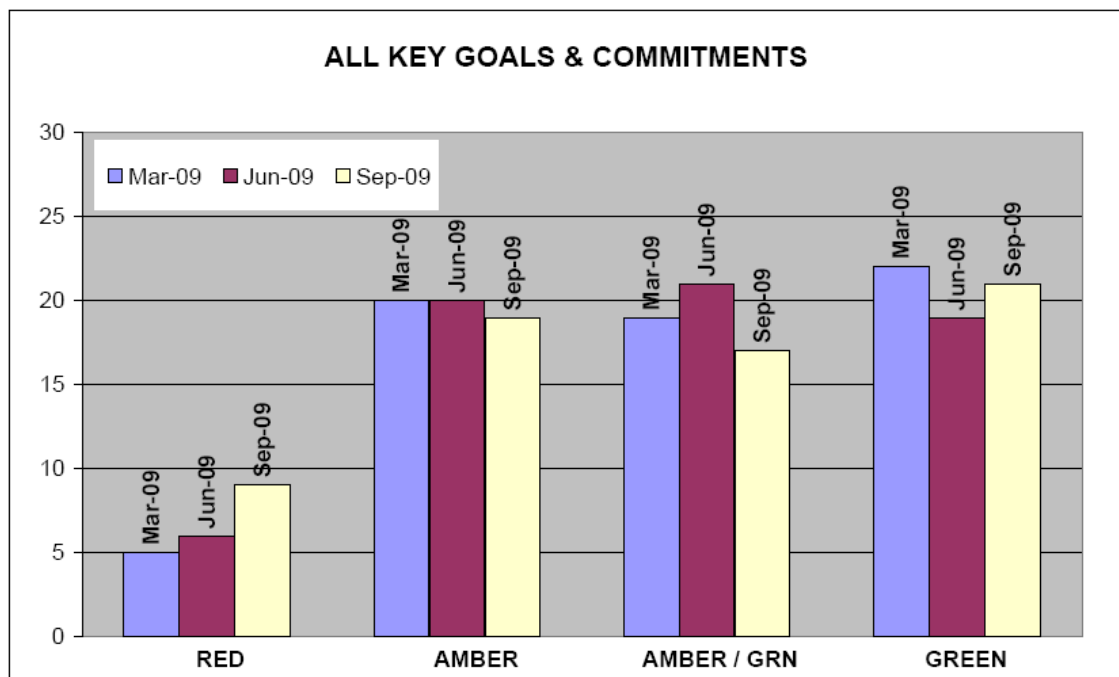
DELIVERY UPDATE

PROGRESS UP TO 30 SEPTEMBER 2009

September Report

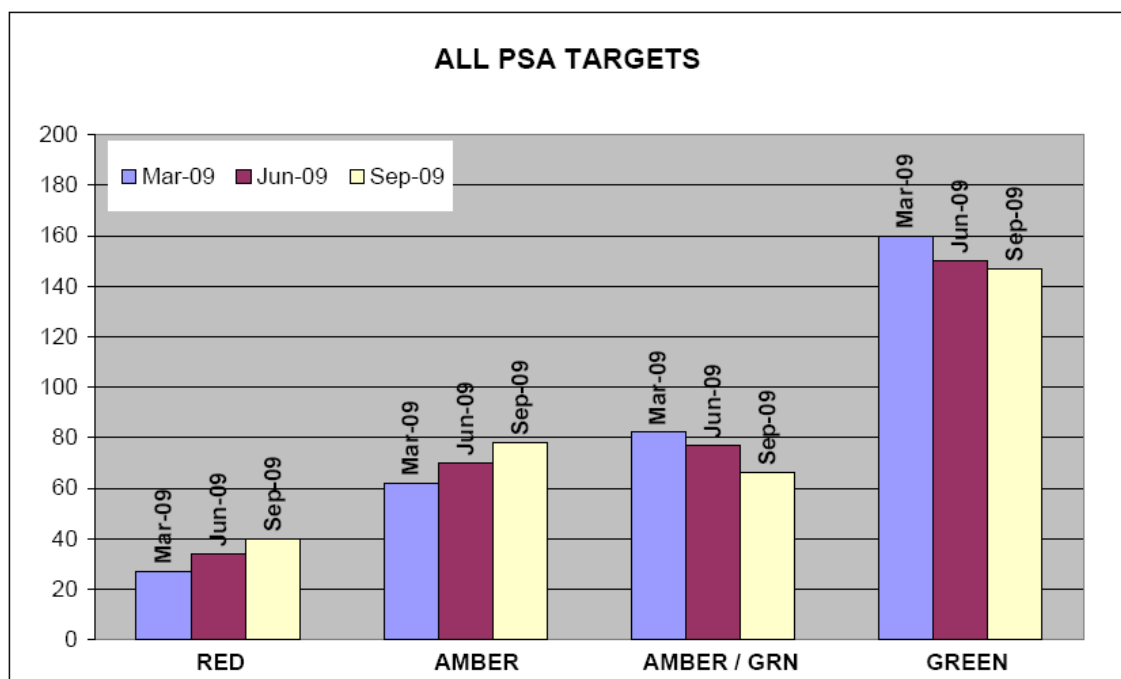
Trend: Key Goals and Commitments

All Key Goals and Commitments	March	June	Sept
Red	5	6	9
Amber	20	20	19
Amber/Green	19	21	17
Green (Inc Completed)	22	19	21
Total	66	66	66



TREND: PSA PERFORMANCE

All PSA Targets	March	June	Sept
Red	27	34	40
Amber	62	70	78
Amber/Green	82	77	66
Green (Inc Completed)	160	150	147
Total	331	331	331



ANNEX 2

DELIVERY STATUS: KEY GOALS & COMMITMENTS

**DELIVERY UPDATE
PROGRESS UP TO 30 SEPTEMBER 2009**

PRIORITY 1 – Growing a Dynamic Innovative Economy

Key Goals & Commitments

Goal or Commitment	Red	Amber	Amber / Green	Green
Secure value added inward investment commitments, creating a minimum of 6,500 jobs, 85% of which will be above the NI private sector median wage.				
From today, decide all large scale investment planning proposals within 6 months, provided there has been pre-application consultation.				
Increase by 300 the number of PhD research students at local universities by 2010				
Introduce a new programme to increase the commercialisation of university and college research by 2010.				
Work with the business sector to deliver widespread access for businesses to a next generation Broadband network by 2011.				
Invest 45.0m by 2013 to improve the competitiveness of the agricultural sector				
Aiming to halve the private sector productivity gap with the UK average (excluding the Greater South East) by 2015.				
Increasing the employment rate from 70% to 75% by 2020.				
Supporting 45 new businesses and 600 existing companies to become exporters for the first time by 2011.				
Securing inward investment commitments promising over 6,500 new jobs by 2011 of which 5,500 will provide salaries above the Northern Ireland private sector median. 70% of new FDI projects secured to locate within 10 miles of an area of economic disadvantage				
Securing 120m of private sector investment commitments in innovation and 300 companies engaging in R&D / innovation for the first time by 2010/11.				
Growing the creative industries sector by up to 15% by 2011.				
Increasing the number of tourists visiting each year from 1.98m to 2.5m by 2011 and increasing tourism revenue from 370m to 520m each year by the same date.				
Ensuring by 2011 that 68% of schools leavers achieve 5 or more GCSE passes at A* to C including English and Maths.				
Ensuring by 2015 that 80% of the working age population is qualified to at least GCSE level or equivalent.				
Increasing the number of adult learners achieving a qualification in literacy, numeracy and ICT skills by 90,000 by 2015.				
Increasing by 25% the numbers of students, especially those from disadvantaged communities, at graduate and postgraduate level studying Science, Technology, Engineering and Mathematics (STEM subjects) by 2015.				

PRIORITY 2 – Promote Tolerance, Inclusion and Health & Well-Being

Key Goals & Commitments

Goal or Commitment	Red	Amber	Amber / Green	Green
Extend the Concessionary Fares Scheme during 2008 to provide free public transport to everyone aged 60 and over.	COMPLETED			
Introduce in 2008 a new Employment and Support Allowance to enable those unemployed due to ill-health or disability to return to work.				
Put in place by 2010 a careers advice service to meet the needs of people with disabilities.				
Introduce a screening programme to improve survival rates from bowel cancer by 2009.				
Bring forward a £10.0m package to combat rural social exclusion and poverty.				
Host at least 10 countries at training camps for the 2012 Olympics or Paralympics.				
Work towards the elimination of child poverty in Northern Ireland by 2020 and reducing child poverty by 50% by 2010.				
Investing over £500m in regenerating disadvantaged communities, neighbourhoods, towns and cities by 2012.				
Increasing to 125,000 the number of children and young people participating in sport and physical recreation by 2011; and by 2013 having at least a third of people with disabilities so participating.				
Ensuring that, by 2013, anyone with a mental health problem or learning disability is promptly and suitably treated in the community and no-one remains unnecessarily in hospital.				
By 2009, ensuring that no-one waits longer than 9 weeks for a first outpatient appointment, 9 weeks for a diagnostic test, and 17 weeks for treatment – a cumulative reduction of 12 weeks from the present standard				
Reducing mortality from bowel cancer by 15% and acting to reduce cervical cancer by 70% by 2013.				
Ensuring that by 2013 everyone who suffers a stroke is assessed within 90 minutes for suitability for thrombolysis and that stroke mortality rates are reduced by 15%.				
By 2013, helping people with chronic illnesses to live more active lives and reducing unplanned hospital admissions for such patients by 50%.				
Achieving a position by 2011 where 30% of school leavers entitled to free school meals obtain 5 or more GCSE passes at A* to C including English and Maths				
Reducing the number of abused or neglected children requiring to be placed on the Child Protection Register or in care by 20% by 2013.				
By 2011, reducing the suicide rate by 15%.				
Reducing by 33% the overall number of people, and by 50% the number of children, killed or seriously injured on our roads by 2012.				

PRIORITY 3 – Protect and Enhance Our Environment & Natural Resources

Key Goals & Commitments

Goal or Commitment	Red	Amber	Amber / Green	Green
Deliver a fundamental overhaul of the planning system by 2011 to ensure that it supports economic and social development and environmental sustainability.				
Strengthen the protection of key habitats and species by declaring 200 new Areas of Special Scientific Interest by 2016.				
Reduce landfill significantly by creating a network of new Waste Treatment facilities at Council level by 2011.				
Increase to 50% the area of agricultural land in Northern Ireland covered by environmental enhancement agreements by 2013.				
Reducing greenhouse gas emissions by 25%, below 1990 levels by 2025.				
Ensuring that 12% of our electricity is generated from indigenous renewable sources by 2012.				
Reducing by 20% the annual herd incidence of Brucellosis and by 27% the annual herd incidence of Tuberculosis in cattle by 2011.				
Enabling up to 4700 farmers to comply with the Nitrates Directive by 2009.				
Delivering a new sewer project for central Belfast by 2010.				
Increasing by 1650 hectares the area of forest and woodland by 2011.				
Halting the loss of indigenous species and habitats by 2016.				

PRIORITY 4 – Invest to Build Our Infrastructure

Key Goals & Commitments

Goal or Commitment	Red	Amber	Amber / Green	Green
Establish an international telecommunications link in the North West directly to North America and Europe by 2009.				
Improve the quality of life in rural areas by investing £100m in local development strategies by 2013.				
Invest £110m in our sports facilities by 2011, thereby ensuring a lasting legacy from the 2012 Olympic and Paralympic Games.				
Invest £119m in our cultural infrastructure by 2011 through a programme of capital projects.				
Progress plans to extend dual carriageways on the Western Corridor (A5) and Eastern Seaboard Corridor (A8); and the North West Corridor (A6)				
Plan, develop and start work on the first Rapid Transit line in Greater Belfast by 2011.				
Investing around £6bn in our infrastructure over the next 3 years and approaching £20bn over the next 10 years.				
Investing £612m in our roads network over the next 3 years and £3.1bn by 2018.				
Investing £647m in our water and waste water infrastructure by 2011 and £1.4bn by 2018.				
Taking forward capital investment of £715m in our schools and youth services by 2011 (rising to £3.5bn by 2018) and a further £729m in health and social care by 2011 (rising to £3.5bn by 2018).				
Investing £925m in social and affordable housing by 2011 and at least £1.8bn by 2018.				

PRIORITY 5 – Deliver High Quality Public Services

Key Goals & Commitments

Goal or Commitment	Red	Amber	Amber / Green	Green
Reduce by 25% the administrative burden on farmers and agri-food businesses by 2013.				
Review the overall number of Government departments by 2011.				
Provide a network of one-stop shops to improve access to DARD services by 2011.				
Establish a Library Authority and an Education and Skills Authority by 2009.				
Introduce a single telephone number contact point for public services in Northern Ireland on a phased basis from December 2008 onwards.				
Delivering 5% efficiency savings on administration costs each year for the next 3 years for all Government departments.				
Delivering 5% per annum efficiency savings on departments' resource budgets and using the Performance Efficiency Delivery Unit to drive higher levels of savings				
Generating approximately £300m of capital realisations by 2011 and approximately £1bn by 2018 to invest in our infrastructure.				
Modernising the structure and powers of local government by 2011.				
Consolidating and streamlining 70% of Government department and agency websites by 2009.				

ANNEX 3

DELIVERY STATUS: PUBLIC SERVICE AGREEMENTS

DELIVERY UPDATE PROGRESS UP TO 30 SEPTEMBER 2009

(Note the * designates targets where the central team's evaluation is different from that of the lead department. The rating shown is that of the central team.)

PSA 1 – Productivity Growth

Target	Red	Amber	Amber / Green	Green
Maintain the CAGR in external sales per employee by Invest NI manufacturing clients at 6%				
Increase in the CAGR in external sales per employee by Invest NI tradable services clients to 4%				
The level of export sales as a percentage of total sales by Invest NI client companies, excluding the Top 25 exporting companies, to increase by 3 percentage points				
Total annual wages and salaries secured of £345M, reflecting inward investment successes and growth from locally-owned clients				
6,500 new jobs from inward investment				
6,500 new jobs from inward investment of which 5,500 will provide salaries above the Northern Ireland Private Sector Median				
6,500 new jobs from inward investment of which 2,750 will have salaries at least 25% above the Northern Ireland Private Sector Median				
70% of new FDI projects secured to locate within 10 miles of an area of economic disadvantage				
Extend the Northern Ireland Bureau's representation to New York and the Far East. This will include supporting Invest NI's efforts in the foreign direct investment market.				
Increase the number of consulate representations in Northern Ireland	COMPLETED			
Deliver 10 summer internships for students in third level education from disadvantaged backgrounds, within influential offices in Washington DC.				
Reduce energy costs relative to UK/EU regions by 2011				
Increase broadband take-up to 75% of businesses by 2011 from a baseline of 60% in 2006				
Increase e-business activity by 10% by 2011 from its current low base				
Increase the availability of next generation network broadband speeds to 85% of businesses by 2011				
By 2009, reduce latency on communications between the north West and North America by approximately 25% and bring international communications costs in line with those in the major UK cities (e.g. Glasgow and Manchester)				
As in PSA 22, secure 12% of electricity consumption in Northern Ireland from indigenous renewable sources by 2012				
Increase the BERD expenditure in Invest NI client companies with less than 250 employees by a 8% CAGR				
Increase the BERD expenditure in Invest NI client companies with greater than 249 employees by a 5% CAGR				
By December 2008 to have established baselines and monitoring arrangements to measure the volume of direct support that further education colleges provide to employers, and to measure the level of employer satisfaction with the support provided				
Measurable improvements in research quality as measured by the Research Assessment Exercise (RAE)	COMPLETED			
Increase by 10% the key Knowledge Transfer indicators as measured by the Higher Education - Business and Community Interaction (HE-BCI) Survey for Academic Year 2010/11				
In line with PSA 13, by 2015 reduce journey times on the Key Transport Corridors by 2.5% compared to 2003.				
Manufacturing GVA per workforce job				
Manufacturing GVA over workforce job (relative to the UK excluding the GSE)				
Private services GVA per workforce job				
Private services GVA per workforce job (relative to the UK excluding the GSE)				

PSA 2 – Skills for Prosperity

Target	Red	Amber	Amber / Green	Green	
Publish a review of labour market information in NI	COMPLETED				
Action Plan developed by March 2009.(Skills Expert Group develop, regional Employment and Skills Action Plans)	COMPLETED				
All Agreements in place by December 2008.(Sector Skills Council develop Sector Skills Agreement)	COMPLETED				
To have all current component projects of Success through Skills launched by 2010/11.	COMPLETED				
A review of Success Through Skills will be completed during 2008 for publication in Spring 2009					*
By March 2011, 42,000adult learners will have achieved a recognised qualification in Essential Skills					
Increase the proportion of the working age population who are qualified at skill level 2 and above to 80% by 2015					
Increase the proportion of Further Education enrolments at Level 2 from 29% in 2005/06 to 32% in 2010/11.					
Increase the proportion of the working age population who are qualified at skill level 3 and above to 60% by 2015.					
Increase the proportion of Further Education enrolments at Level 3 from 57% in 2005/06 to 60% in 2010/11.					
Increase Apprenticeship training completion rates under Training for Success (and residual Jobskills) to 44% at Level 3 by 2009/10).					
After consultation to launch Careers Education, Information, Advice and Guidance Strategy CEIAG and an implementation plan by June 2008.	COMPLETED				
All children in post-primary provision in schools receive curriculum input on Learning for Life and Work by 2011.	COMPLETED				
Increase in the quality of FE and training provision as assessed by ETI					
Increase the proportion of Further Education enrolments in Northern Ireland's priority skills areas from 25% in 2005/06 to 28% in 2010/11.					
Increase the proportion of Further Education enrolments that are on NQF courses from 91% in 2005/06 to 95% in 2010/11.					
Increase the proportion of Further Education enrolments that are on professional and technical courses from 82% in 2005/06 to 90% in 2010/11					
Increase the quality of higher education provision as assessed by QAA					
Increase by 5% the numbers studying STEM subjects in post 16 cohort by 2011.					
By 2011, to have implemented a joint DE/DEL strategy to address the shortage of skills in science, technology and mathematics disciplines					*

PSA 3 – Increasing Employment

Target	Red	Amber	Amber / Green	Green	
Increase the proportion of FE enrolments from the more deprived Northern Ireland regions, as defined by the Northern Ireland multiple deprivation measures, from 22% in 2005/06 to 24% in 2010/11					
By 2011, make progress, year on year, towards fair access to higher education					*
By 2015, increase the proportion of working age population in Neighbourhood Renewal areas qualified to level 2 (including qualifications on the NQF).					
Assist 70,000 working age benefit clients to move into employment by March 2011, subject to economic conditions.					
Increase by 25% use of e-vacancy by employers by March 2011.					
Deliver a modernised employment service by March 2011					
Total annual wages and salaries secured of £345M reflecting inward investment successes and growth from locally-owned clients [8% increase on the average for the three year period ended 2006/07]					
6,500 new jobs from inward investment - of which 5,500 will provide salaries above the Northern Ireland Private Sector Median					
6,500 new jobs from inward investment - of which 2,750 will have salaries at least 25% above the Northern Ireland Private Sector Median					
75% of land acquisition (acres) in areas of economic disadvantage					
70% of new FDI projects secured to locate within 10 miles of an area of economic disadvantage					
Support 45 new start-ups exporting outside the UK and 300 exporting to GB					

PSA 4 – Supporting Rural Businesses

Target	Red	Amber	Amber / Green	Green	
By 2013 invest £45m in improving the competitiveness of the agricultural sector, including £10m to support the modernisation of farms.					
Increase by 5% the performance of assisted farm businesses by 2011					
1600 people or more either entering employment or working in the agri-food sector with a new qualification at level 2 or above for each year between 2008 and 2011 inclusive.					
Cut administrative burden (red tape) in the agri-food sector by 25% by 2013 (15% by 2011)					
A 27% reduction in TB annual herd incidence and a 20% reduction in Brucellosis annual herd incidence during the period 2008-11.					
Agreement of an all-island Animal Health Strategy by 2009.					*
By 2013 increase to 50% the area of agricultural land in Northern Ireland covered by environmental enhancement agreements.					
The conversion of an additional 1,650 ha of agricultural land and non-agricultural land to forest and woodland to be achieved by March 2011.					
90% of inspected farm businesses complying with environmental cross-compliance standards requirements by 2011.					*
Ensure that farm nutrient balances are maintained at levels below 145kg per ha for nitrogen and reduced to 10kg per ha for phosphorus by 2011.					

PSA 5 – Tourism

Target	Red	Amber	Amber / Green	Green
Ensure significant progress in the completion of all signature projects by 2011				
Develop local attractions and amenities including integration and interpretation to enhance the visitor experience and development of visitor servicing initiatives to educate on things to see and do, and improve orientation for the visitor.				
Improved management and development of our inland navigations to keep 95% of the existing waterways and navigations open from April to October annually in years 2008/09, 2009/10, 2010/11				
Deliver £229m capital investment by 31 March 2011 in the Northern Ireland Culture, Arts and Leisure infrastructure through a programme of arts, sports, museums, libraries and PRONI capital projects.				
Increase tourism revenue from out-of-state visitors to £520m by 2011 from a baseline of £370m in 2006				
Increase the number of out-of-state tourists visiting each year to 2.5m by 2011 from a baseline of 1.98m in 2006				

PSA 6 – Children & Family

Target	Red	Amber	Amber / Green	Green
Deliver targets as set out in 10 Year Strategy for Children and Young people				
Re-establish the Ministerial Sub-Committee on Children by April 2008	COMPLETED			
By 2011 to have 125,000 children participating in sport and physical recreation				
Increase the number of children in the 11-16 age range and this accessing youth work services				
By 2011, reduce by 12% the number of children in care	CLOSED			
By 2011, provide family support interventions to 3,500 children in vulnerable families each year				
By 2011, increase by 50% the proportion of care leavers in education, training, or employment at age 19.				
By 2011, increase by 25% the number of care leavers aged 18-20 living with their former foster carers or supported family				
By 2009, establish the Safeguarding Board for Northern Ireland				
By 2011, reduce by 12% the number of children requiring to be placed on the child protection register				

PSA 7 – Making Peoples’ Lives Better

Target	Red	Amber	Amber / Green	Green	
Work towards the elimination of severe child poverty by 2012					
Work towards the elimination of child poverty in Northern Ireland by 2020 and reducing child poverty by 50% by 2010.					
We will identify the best measures to ensure we are targeting those most in need					
Redesigned child support arrangements implemented by 31 March 2011.					
By October 2008 to have implemented the new Employment and Support Allowance.	COMPLETED				
By December 2008 to have implemented a new operating model for delivery of social fund					
By March 2011 to have completed, in partnership with the Department for Employment and Learning, the roll-out of the Jobs and Benefits service.					
By December 2010 to have implemented a new operating model for delivery of services to Pensioners.					
Meet published annual targets for implementation of the key outcomes of the Social Security Agency's Strategic Business Review.					
By December 2009 to have implemented revised Medical Support Services structures.					
Work across government to remove barriers to participation and achieve a measurable improvement in specified aspects of the lives of people with disabilities by 2012.					
Work across government to remove barriers to participation experienced by lone parents.					
By 2011, improve access to physical/sensory disability care by providing an additional 200 respite packages a year.					
By 2011 ensure a 13-week maximum waiting time for specialised wheelchairs					
Deliver a strong independent voice for older people					*
Ensure more effective statutory protection for older people as an identifiable group					
The Social Inclusion Steering Group to agree by July 2008, outcomes expected from taking forward the recommendations in the Strategy.					*
During 2008-11 to promote the social inclusion of homeless people and those at risk of becoming homeless in NI					*
By 2011, ensure a 10% reduction in admissions to mental health hospitals					
By 2011, ensure a 10% reduction in the number of long-stay patients in mental health hospitals					
25% reduction in the number of long stay patients in Learning Disability hospitals by 2011.					
By 2009, ensure a 13-week maximum waiting time for defined psychotherapy services					
By 2011, improve access to learning disability care by providing an additional 200 respite packages a year.					
During each of the three years 2008 – 2011 maintain assistance to enable 12,000 residents to remain in their own home					
Alleviate fuel poverty in approximately 9,000 households each year through implementing energy efficiency measures.					*
Introduce measures to work towards the total elimination of the gender pay gap.					
Ration of female to male full time median hourly earnings					*
Ratio of female to male part time median earnings					*
ratio of female to male full time median gross weekly earnings.					
Ratio of female to male part time median gross weekly earnings					
Ensure the central role of the rights of the child					
Work across Government to reform the Tribunal system to enhance the enforcement of rights.					
New strategy (for victims and survivors) published by March 2008.					
Forum established (for victims and survivors) by March 2008.	COMPLETED				
New Scheme published by March 2008 and fully established between June and December 2008.					

PSA 8 – Promoting Health & Addressing Health Inequalities

Target	Red	Amber	Amber / Green	Green
From September 2008, ensure that a comprehensive HPV immunisation programme is in place, with a view to achieving a long term reduction of 70% in incidence of cervical cancer	COMPLETED			
From December 2009, ensure that a comprehensive bowel screening programme for those aged 60-69 is in place, with a view to achieving a, 10% reduction in mortality from bowel cancer by 2011				
By 2009, extend the regional breast cancer screening programme to cover those aged 65-69	COMPLETED			
By 2012, increase average life expectancy by 2 years for women.				
By 2012, increase average life expectancy by 3 years for men				
Facilitate a 50% reduction in the life expectancy differential between the most disadvantaged areas and the NI average				
By 2011, reduce to 21% the proportion of adults who smoke				
By 2011 reduce to 25% the proportion of the manual worker subset of adults who smoke.				
By 2011, halt the decline in adult participation in sport and physical recreation				
By 2011, halt the rise in obesity				
By 2010, ensure a 5% reduction in the proportion of adults who binge drink				
By 2010, ensure a 10% reduction in the proportion of young people who drink and who report getting drunk				
By 2010, ensure a 5% reduction in the proportion of young adults taking illegal drugs				
By 2011, ensure a 10% reduction in the number of children at risk from parental alcohol and/or drug dependency				
By 2011 achieve a reduction of at least 15% in the suicide rate				
By 2010, achieve a 40% reduction in the rate of births to mothers under 17				

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PSA 9 – Promoting Access to Culture, Arts and Leisure

Target	Red	Amber	Amber / Green	Green	
By 2011 to maintain the proportion of library users in Northern Ireland who are satisfied with public library provision					
To increase the total number of National Museums visitors to 585,000 by 2009					
By 2011 to increase by 2 percentage points the proportion of the NI population who attend arts events					
By 2011 to increase by 2 percentage points the proportion of the NI population who participate in arts events					
By 2011, halt the decline in adult participation in sport and physical recreation					*
By 2011 to have 125,000 children participating in sport and physical recreation					
Increase sales in permits for public angling estate across minority groups and tourists by 2% each year to 2011					
To increase the proportion of National Museums Northern Ireland collections that are accessible via the internet by 2011.					
The Northern Ireland public library network to have at least 6 public access workstations per 10,000 population by 2011 which have access to the internet and libraries catalogue					
The Public Record Office of Northern Ireland will produce at least 6 searchable databases, all accessible via a single portal by 2011.					*
Creation of the Northern Ireland Library Authority by 2009					
By 2011 to be on schedule to deliver the Northern Ireland 2012 Olympic and Paralympics Games Strategy, through monitoring key themes progress at six monthly intervals.					
By 2011 and subject to the normal approval processes to have an operationally viable and commercially sustainable Multi-Sports Stadium for Northern Ireland.					
By 2011 to have a minimum of 10 new or upgraded facilities that will support Northern Ireland player/athlete development in Olympic and Paralympics sports and which will be available for community and school use.					
By 2012 to seek to attract 10 nations competing in Olympic or Paralympics Games for pre-games training or acclimatisation					
By 2011 to secure agreement of the London Organising Committee of the Olympic and Paralympics Games (LOCOG) organisers to host the torch relay at 4 Northern Ireland venues.					

PSA 10 – Helping our Children & Young People to Achieve Through Education

Target	Red	Amber	Amber / Green	Green
Deliver new early years strategy which will bring early years care and education together in a co-ordinated way, to support integration of service delivery.				
Increase to 30% the percentage of students by 2011, with entitlement to Free School Meals, gaining a Level 2 qualification by the time they leave school.				
By 2010 bring the attainment levels of primary and post primary schools identified as having 51% or more pupils living at a postcode within a Neighbourhood Renewal Area, up to within 5 percentage points of the NI average at Key Stage 2				
By 2010 bring the attainment levels of primary and post primary schools identified as having 51% or more pupils living at a postcode within a Neighbourhood Renewal Area, up to within 3 percentage points of the NI average at GCSE.				
By 2010, reduce the number of pupils achieving no GCSEs attending schools identified as having 51% or more of their pupils living at a postcode within a Neighbourhood Renewal Area, to within 1 percentage point of the NI average.				
To attract at least 98,000 visitors per annum to organised educational visits at National Museums by 2009.				
Introduce greater consistency and better value for money in the delivery of SEN services, by 2010-11.				
Implementation of agreed recommendations of the Irish Medium Education Review.				

PSA 11 – Driving Investment & Sustainable Development

Target	Red	Amber	Amber / Green	Green	
Effective strategic planning and timely delivery of capital investment approaching £20bn in our infrastructure through the Investment Strategy 2008 and the Strategic Investment Board.					
Generate an extra £300m of capital realisations by 2011 to invest in modernising our infrastructure.					
Significant regeneration of the former Ebrington Barracks and Fort George site in Derry/Londonderry, through the Ilex Urban Regeneration Company by 2011.					
Regeneration of Maze/Long Kesh as a site of regional strategic importance.					
Regeneration of the Crumlin Road Gaol site in line with an agreed Masterplan by 2017.					
Deliver the agreed overall objectives of the West Belfast and Greater Shankill Taskforce					*
Develop and take forward delivery of the Sustainable Development Implementation Plan 2008-2011					
Progress delivery of a Communications Strategy to promote sustainable development					
Development of a Sustainable Consumption Action Plan for Northern Ireland by 2008					
Introduction of a new OFMDFM sponsored award scheme for achievement of specific targets for schools					*
Continued funding of the Sustainable Development Commission 2008-11					
Ensure that by December 2008 Sustainable Development principles are considered in capital investment decisions on all publicly funded building and infrastructure projects.	COMPLETED				
Monitor and report on compliance with guidance on integration of equality and sustainable development priorities into procurement processes.					*
To have appropriate systems in place by 30 September 2008 to allow access by SMEs and SEEs to opportunities for doing business with public sector organisations.					*
By March 2009 all procurement staff to have received basic training in sustainable procurement.	COMPLETED				
Through the Sustainable Development Implementation Plan 2008-2011, progress delivery, where appropriate, of the Key Targets associated with strategic Sustainable Consumption and Production objectives.					
By December 2008 Centres of Procurement Expertise to produce Action Plans to deliver sustainable development priorities.	COMPLETED				
Extend the statutory duty to relevant public bodies to contribute to the achievement of sustainable development					

PSA 12 – Housing, Urban Regeneration & Community Development

Target	Red	Amber	Amber / Green	Green	
Identify new initiatives to ensure the provision of 10,000 social and affordable houses by 2013.					*
By 2011, establish a robust system for assessing future demand for social housing.					
Implement a procurement strategy to improve value for money delivery of social housing during 2008.					
In line with targets outlined in PSAs 3, 9 and 11 achieve measurable long-term reductions in health, educational and employment differentials for those living in Neighbourhood Renewal Areas.					
By 2010 to have improved the physical environment and community facilities in Neighbourhood Renewal Areas in line with agreed priorities.					
Deliver the agreed overall objectives of the West Belfast and Greater Shankill Taskforce					*
Progress: North East Quarter attracting approximately £360 million of private sector investment.					
Progress: North East Quarter generating 1000 jobs during construction.					
Progress: North East Quarter generating 2000 jobs in retail and leisure.					
Progress: St Anne's Square. A £60 million mixed scheme comprising of a hotel, retail, residential and leisure space with multi-level parking by summer 2009.					
Progress: Obel. A £45 million mixed use development comprising of a landmark 26 storey residential building, offices and leisure facilities and underground car-parking by 2009.					
Progress: Lanyon Towers. A\$45 million mixed use development comprising offices, residential units, bar/restaurant and basement car-parking by autumn 2009.					*
Complete Public Realm work in Belfast City Centre (Phase I)					
Complete Public Realm work in Armagh complete in 2009/10					
Complete Public Realm work in Newcastle in 2008/09	COMPLETED				
Complete Public Realm work in Waterloo Place/Guildhall, Derry/Londonderry by Autumn 2009					
Complete Public Realm work in a Mixed-Use Development in Foyle Street, Derry/Londonderry by end of 2009.					
Complete 7 Comprehensive Development Schemes and commence 6 by 2010/11					
Undertake a design review of major public sector infrastructure projects.					
Implement the Advice Services Strategy by 2009.					
Establish a Charities Commission for Northern Ireland by the end of 2008, subject to legislation					
Monitor and report on Positive Steps implementation by December 2008					
By 2012, to have increased volunteering and active citizenship by 10% compared with the baseline measure in the Volunteering in Northern Ireland Report (2007).					*
Delivery of key targets on sustainable communities					*

PSA 13 – Improve the Transport Infrastructure

Target	Red	Amber	Amber / Green	Green	
By 2015 reduce journey times on the Key Transport Corridors by 2.5% compared to 2003.					
At least 70% of the motorway and trunk road network is in satisfactory structural condition by March 2011.					
Other roads in the network to receive resurfacing treatment of 30% of that recommended in Best Practice Guidelines by March 2011.					
Commence work on first Rapid Transit line in Greater Belfast by 2011					
Achieve and maintain 77 million passenger journeys per annum across all bus and rail public transport by March 2011.					*
Support Translink to procure more than 200 new buses by March 2011.					
To remain on target to meet the RTS target of an average fleet age for Metro and Ulsterbus of 8 years by 2012.					
To remain on target to meet the RTS target of no bus older than 18 years or Goldline coach older than 12 years					
To remain on target to meet the RTS target of Ulsterbus buses and coaches to be 100% accessible by 2012.					
Support Translink to procure 20 additional new trains with the first trains being introduced to service in 2011					
Support Translink to construct a new railway station at Newry by March 2011.					
Support Translink to complete £40m of track improvements between Knockmore and Lurgan by March 2011.					
Support Translink to complete £12m of track extension works between Ballymena and Coleraine by March 2011.					
Support Translink to: progress work on a major track relay project from Coleraine to Derry/Londonderry by March 2011.					*
To comply with the timescales resulting from the Minister's decision.					
By January 2009, have new primary legislation in place.					

PSA 14 – Promoting Safer Roads

Target	Red	Amber	Amber / Green	Green
By 2012, reduce the number of people killed or seriously injured by 33% of the average for the period 1996-2000				
By 2012, reduce the number of children killed or seriously injured by 50% of the average for the period 1996-2000				
September 2008 for buses. (Introduce certificates of professional competence for drivers of buses and lorries)	COMPLETED			
September 2009 for lorries. (Introduce certificates of professional competence for drivers of buses and lorries)				
By end of 2008. (introduce additional tests for motorcyclists and a system of compulsory basic training)				
50% reduction in total number of target collisions at treated sites over the 3 years following completion of collision remedial works				

PSA 15 – Water & Sewerage Infrastructure

Target	Red	Amber	Amber / Green	Green
To comply with timescales resulting from the Executive's review of water charging.				
To implement effective governance structures to comply with timescales resulting from the Executive's review of water charging.				
By 2009-10, water industry reduces percentage of households experiencing unplanned and un-warned interruptions in water supply in excess of 6 hours to 1%				
By 2009-10, water industry comparative operating efficiency improved from a 2003/04 base by at least £44m (at 2006-07 prices)				
By 2009-10, the water industry will have improved water quality at the tap (mean zonal compliance) to 99.77%.				
By 2009-10, the water industry ensures that 94% of the population equivalent, served by wastewater treatment works serving a population equivalent greater than 250, achieves compliance with Water Order consents.				

PSA 17 – Rural Infrastructure

Target	Red	Amber	Amber / Green	Green
By 2013 1000 people benefiting from ICT initiatives				
By 2013 2,000 people benefiting from improved mobility				
By 2013 5,000 people benefiting from cultural initiatives				
By 2013 5,000 people benefiting socio-economic initiatives				
Ensure that rural issues are mainstreamed into all relevant Government policies and programmes				
Agreement by the Executive and support of rural stakeholders on the key roles for champion and completion of public consultation by December 2008	COMPLETED			
Agreement of a reinvigorated and enhanced rural proofing process by December 2008	COMPLETED			
Agreement by the Executive and support of rural stakeholders to the development of a rural white paper by December 2008	COMPLETED			

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PSA 18 – Deliver High Quality Health & Social Services

Target	Red	Amber	Amber / Green	Green
By 2010, 45% of people with assessed community care needs supported at home				
From April 2008, no older person with continuing care needs will wait more than eight weeks for a completed assessment.				
From April 2008, no older person with continuing care needs will wait longer than 12 weeks for the main components of their care package, following the completion of their assessment.				
By 2011, 50% reduction in unplanned hospital admissions for case managed patients with severe chronic diseases (e.g. heart disease and respiratory conditions)				
From April 2008, 90% of patients with continuing complex care needs will be discharged from an acute setting within 48 hours of being declared medically fit, and				
From April 2008, no complex discharge will take longer than seven days – in all cases with appropriate community support.				
All other patients will, from April 2008, be discharged from hospital within six hours of being declared medically fit				
By 2011, ensure a 21-week waiting time for drug therapies for treatment of severe arthritis				
By March 2009, no patient will wait longer than 9 weeks for a first outpatient appointment.				
By March 2009 no patient will wait longer than 9 weeks for a diagnostic test.				
By March 2009 no patient will wait longer than 17 weeks for inpatient or day case treatment.				
By 2009, 95% of patients will, where clinically appropriate, wait no longer than 48 hours for inpatient fracture treatment				
By 2009, 98% of cancer patients will commence treatment within 31 days of decision to treat.				
By 2009, 95% of patients urgently referred with suspected cancer will begin treatment within 62 days				
By 2011, ensure a 10% reduction in mortality and disability from stroke				
By 2009, at least 50% of patients (rising to 60% by 2010) should receive dialysis via a fistula.				*
By 2009, no patient should wait longer than nine months for a transplant (reducing to six months by 2010).				
By 2009, ensure a 10% reduction in the number of hospital patients with staphylococcus aureus bloodstream infections (including MRSA).				
By 2009, ensure a 20% reduction in cases of clostridium difficile				

PSA 19 – Raising Standards in our Schools

Target	Red	Amber	Amber / Green	Green
By 2011, 68% of students gaining a Level 2 qualification by the time they leave school.				
By 2011, 65% of students undertaking A level examinations gaining 3+ A levels A-C or equivalent in Year 14.				
Raise the participation rate of 16/17 year olds in full-time education or vocational training to 95% by 2011.				
55% of students gaining a Level 2 qualification, including GCSEs A*-C in English/Maths (or equivalent) by the time they leave school by 2011.				
30% of students with entitlement to Free School Meals gaining GCSEs A*-C in English and Maths by the time they leave school by 2011.				
90% of students gaining GCSE A* - G in English and Maths (or equivalent) by the time they leave school by 2011.				
Reduce percentage of year 12 pupils with no qualification at GCSE level or equivalent to 1.5% by 2011.				

PSA 20 – Improving Public Services

Target	Red	Amber	Amber / Green	Green
Financial and accounting services through Account NI – full implementation by 01 April 2009.	COMPLETED			
Human resources services through HR Connect – full implementation by November 2008.	COMPLETED			
Information communication and technology (ICT services) through the ICT Shared Service Centre – full implementation by April 2009	COMPLETED			
Network services through Network NI by 30 September 2009	COMPLETED			
Office estate services through Workplace 2010 – award contract by February 2009 and commence implementation by June 2009	CLOSED			
Complete the implementation of Records NI to move to full electronic records across the NICS by October 2008	COMPLETED			
Creation of Education and Skills Authority - Deliver the new organisation no later than April 2009				
Reduction in the numbers of local councils, and transfer of agreed functions from central government to local government control.				
Modernisation of existing processes of councils.				
Assumption of new powers for local government.				
Introduction of a single telephone number point of contact for selected public services including DARD, General Register Office, Land and Property Services and Planning Service by 31 December 2008	COMPLETED			
Roll-out of the single telephone number point of contact to all remaining NICS Departments and Agencies on a phased basis from October 2009 onwards.				
Deal effectively with at least 50% of enquiries received through the single telephone number at first point of contact.				
Consolidation of 70% of NICS Department and Agency websites into a single thematic based web presence including a range of transactional services by March 2009.				
Reduce barriers to citizen access to online public services through delivery of a Digital Inclusion programme by October 2009.				
By 2011, reduce administration costs within the health and social care system by £53m a year				
Improve productivity, efficiency and effectiveness in the HSC as measured by such indicators as: Patient throughput per bed				
Improve productivity, efficiency and effectiveness in the HSC as measured by such indicators as: Ratio of day cases to inpatient cases				
Improve productivity, efficiency and effectiveness in the HSC as measured by such indicators as: Use of more effective drug therapies				
Improve productivity, efficiency and effectiveness in the HSC as measured by such indicators as: Greater use of generic drugs				
Improve productivity, efficiency and effectiveness in the HSC as measured by such indicators as: Improved procurement practices				
Improve productivity, efficiency and effectiveness in the HSC as measured by such indicators as: Proportion of people with community care needs supported at home				
Improve productivity, efficiency and effectiveness in the HSC as measured by such indicators as: Staff absenteeism				

*

PSA 21 – Enabling Efficient Government

Target	Red	Amber	Amber / Green	Green
Delivery of final PfG and Investment Strategy by January 2008.	COMPLETED			
First review of PfG and Budget for 2008-11 completed by January 2009.	COMPLETED			
PSA framework agreed by January 2008. In-year progress report completed by October 2008 and end-year report published in April 2009.				
Deliver increased resources to the Planning and Water Appeals Commission to enable them to address the backlog of appeal cases.				
To deliver the Centre for Applied Learning Business Plan as agreed with the Centre for Applied Learning Strategy Board				
By April each year, to identify priorities for the commissioning of training from the Centre of Applied Learning, in line with NICS business needs.				
The NICS is more reflective of the diversity of Northern Ireland's society by 2011.				
Align the NICS competency framework and internal processes with the Professional Skills for Government framework by March 2009 and embed Professional Skills for Government fully within the NICS by April 2010.				
By June 2008 to revise and publish a new Learning and Development Strategy for the Senior Civil Service which aligns with Professional Skills for Government.	COMPLETED			
Public spending delivers value for money and is accountable in line with the priorities set by the Executive in the Priorities and Budget.				
Deliver 3% per annum efficiency savings on departments' budgets and using the Performance Efficiency Delivery Unit seek to drive higher levels of performance and efficiency				
Meet all ministerial, statutory and Assembly requirements within agreed timescales in relation to the business and responsibilities of the institutions of Government.				
Minimisation of the slippage in the number of Executive Bills introduced to the Assembly				*
Centres of Procurement Expertise (CoPEs) to work with Departments to identify how procurement can assist in the delivery of PfG commitments in a way that contributes to the most economically advantageous outcomes for the period 2008-2011.				*
Departments will produce annual procurement plans setting out how procurement will assist in the delivery of the most economically advantageous outcomes, including specific measures to assist in the delivery of PfG commitments and the full consideration of social procurement guidelines.				
Initiate the process for reaccreditation of CoPEs capability by 31 March 2009 and conclude reaccreditation by 31 March 2010.				
A minimum of 95% value of procurement to be subject to CoPE influence by 31 March 2009. If this is not met Departments, their Agencies and NDPBs must seek to reduce non-CoPE spend by 25% year on year 2008-11.				

PSA 22 – Protecting our Environment & Reducing our Carbon Footprint

Target	Red	Amber	Amber / Green	Green
Reduce greenhouse gas emissions by 25% below 1990 levels by 2025 and Improve Energy Efficiency in homes				
Through the Sustainable Development Implementation Plan 2008-2011, progress delivery, where appropriate, of the Key Targets associated with strategic Climate Change and Energy objectives.				
Secure 12% of electricity consumption in Northern Ireland from indigenous renewable sources by 2012				
By 2015 achieve the environmental objectives set for all water bodies under the WFD				
By 2011 achieve the objectives set out in the Salmon and Eel Management Plans				
Achieve the health based objectives for 7 key air pollutants in the Air Quality Strategy by the relevant dates.				
Compliance with EU Landfill Directive target to reduce the amount of biodegradable municipal waste sent to landfill to 75% of 1995 levels by 2010.				
Save at least 45 buildings or scheduled monuments on the BHARNI by March 2011, contributing to the target of saving 200 structures in 10 years i.e. by 2016.				
To reduce significantly the loss in biodiversity by 2010, and to halt the loss of biodiversity by 2016.				
Ensure a fit for purpose suite of draft or adopted development plans is in place by March 2011				
A fit for purpose legislative framework to be in place by March 2011				
By March 2011 ensure 60% of major applications processed in 23 weeks				
By March 2011 ensure 70% of intermediate applications processed in 31 weeks				
By March 2011 ensure 80% of minor applications processed in 18 weeks				
A fit for purpose suite of Planning Policy Statements to be in place by March 2011				

PSA 23 – Managing the Risk of Flooding from Rivers & the Sea

Target	Red	Amber	Amber / Green	Green
Establish an agreed policy framework by May 2008	COMPLETED			
Undertake a detailed resourcing and structural analysis of flood risk management delivery by end 2008	COMPLETED			
Restructuring flood risk management delivery by the end of 2009				
Transpose the requirements of the Directive into Northern Ireland legislation within 2 years of coming into force				
Undertake Preliminary Risk Assessments by end 2011				
Progress flood risk and hazard maps to meet programme milestones with a view to delivery by end 2013				
Progress Flood Risk Management Plans to meet programme milestones with a view to delivery by end 2015				
Refine the number of properties at risk from the base flood mapping series by end May 2008	COMPLETED			
Reduce the number of properties currently at significant risk from flooding from 28,000 to 27,700 by 2011				
By 2009 complete a condition assessment of flood defence infrastructure, namely: - Urban flood defences	COMPLETED			
By 2009 complete a condition assessment of flood defence infrastructure, namely: - Sea defences	COMPLETED			
By 2009 complete a condition assessment of flood defence infrastructure, namely: - Culvert network	COMPLETED			
Benchmark the Northern Ireland situation with the wider industry	COMPLETED			

ANNEX 4

PROGRAMME FOR GOVERNMENT EQIA KEY DIFFERENTIALS MONITORING SEPTEMBER 2009

**PROGRAMME FOR GOVERNMENT
EQIA KEY DIFFERENTIALS MONITORING
SEPTEMBER 2009**

Priority: Growing a Dynamic, Innovative Economy			
Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
6.1.9	The employment rate for females (63.7%) remains well below that for men (74.3%)	Land and Property Services (LPS) has worked with DEL to map locations of Jobs and Benefit offices in relation to unemployed, businesses within a specified area and transport variables.	DFP
	Females are more likely to be economically inactive, 34.8% compared to 21.4% for men	Land and Property Services (LPS) works with OFMDFM Economic Policy Unit to map key indicators in PFG - unemployment, long term unemployment and inactivity rate.	DFP
		Enterprise Development Programmes	DETI
		Steps to Work	DEL
		Step Ahead – Temporary Waged Employment Strand	DEL
		Internships	DEL
		Pathways to Work	DEL
		A comprehensive package of support measures to help sick and disabled clients consider work, at some stage include:	DEL
		Return to Work Credit Condition Management Programme Work Preparation programme Workable (NI) Access to Work (NI)	

Priority: Growing a Dynamic, Innovative Economy				
Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department	
		<p>Job Introduction Scheme Ulster Supported Employment Ltd New Deal for Disabled People Parkanaur</p> <p>Local Employment Intermediary Service</p> <p>Care to Learn scheme</p> <p>Through schemes to improve the quality of life in rural areas and improving competitiveness in the agricultural sector the Rural Development Division will provide funding to support existing rural business, create employment, encourage entrepreneurship and stimulate rural economies.</p> <p>Education and training programmes provided by the College of Agriculture, Food and Rural Enterprise for those pursuing a career in the agri-food industry / or already working in the industry are available to all subject to meeting the required entry criteria, where applicable.</p>	<p>DEL</p> <p>DEL</p> <p>DARD</p> <p>DARD</p>	
6.1.10	Women have poorer access to training and progression within employment and there are associated negative impacts on access to pensions and contributions based benefits	<p>As an employer, the NICS provides men and women with equal access to training and development and progression opportunities.</p> <p>Land and Property Services works with South Eastern Regional College to map breakdown of students by type and course and area of deprivation.</p> <p>The Department for Social Development, through Neighbourhood Renewal has provided funding for a number of training programmes including some directly related to the provision of training for women.</p>	<p>DFP</p> <p>DFP</p> <p>DSD</p>	

Priority: Growing a Dynamic, Innovative Economy			
Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
		Belfast Regeneration Office funds several Women's Centres which provide opportunities for women experiencing disadvantage and exclusion in Neighbourhood Renewal Areas throughout Belfast	DSD
		The Department for Social Development funds the Women's Centres Regional Partnership (WCRP) under the Regional Infrastructure Programme.	DSD
		Funding under The Department for Social Development Women's Centres Childcare Fund 2008/2009 and 2009/2010 provides more than 2,300 2-hour childcare places per week in 13 women's centres across Northern Ireland.	DSD
		Enterprise Development Programmes	DETI
		A pilot programme called Booster, launched in February 2009, aims to provide 60 female owners of existing businesses with support to grow their businesses.	DETI
		The Arts Council's 'Write on the Edge' is a visionary project which makes the first formal attempt to develop female playwrights from Northern Ireland	DCAL
		Through the Investing in Governing Body Plans and Investing in Performance Sport programmes, Governing Bodies have specific targets within work programmes to work with under-represented groups.	DCAL
		Steps to Work	DEL

Priority: Growing a Dynamic, Innovative Economy			
Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
		<p>Better Off in Work calculations</p> <p>Care to Learn scheme</p> <p>Internships</p> <p>Through providing funding to support affordable and accessible childcare in rural areas of Northern Ireland, we will reduce the impact of childcare as a barrier preventing access to employment.</p> <p>Education and training programmes provided by the College of Agriculture , Food and Rural Enterprise are available to all subject to meeting the required entry criteria, where applicable.</p>	<p>DEL</p> <p>DEL</p> <p>DEL</p> <p>DARD</p> <p>DARD</p>
6.1.11	Female workers have a tendency to be employed in the service sector, whereas men's employment is more evenly distributed across industrial sectors and men are much more likely than women to occupy senior or managerial positions	<p>LPS works with Equality Commission to establish catchment areas for companies, travel to work times.</p> <p>Request from Invest NI to produce labour accessibility model for Enterprise Parks.</p> <p>Working with OFMDFM Economic Policy Unit to map key indicators in PFG - workforce quality by manufacturing and private sector area, mapping business start ups by NUTS 3 area.</p> <p>Careers Service – The Careers Service website provides information, advice and contacts to help people of all ages make informed career decisions.</p> <p>INTRO</p> <p>A Careers Education, Information, Advice and Guidance (CEIAG)</p>	<p>DFP</p> <p>DEL</p> <p>DEL</p> <p>DE</p>

Priority: Growing a Dynamic, Innovative Economy				
Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department	
		<p>Strategy and implementation plan has been put in place to develop effective career decision makers leading to an increased and appropriate participation in education, training and employment.</p> <p>The revised Curriculum incorporating the Entitlement Framework will offer a wider range of subjects better suited to young people's needs, interests and aspirations and this will reduce the risk of limiting pupils' expectations by gender stereotyping. Access to skills essential to entrepreneurship will also be improved</p> <p>Draft terms of reference for a proposed School Workforce Review call for consideration of gender balance both among leadership group staff and in the teaching profession generally.</p> <p>The education and training programmes delivered by CAFRE enable men and women to gain qualifications from level 2 to Honours degree.</p>	<p>DE</p> <p>DE</p> <p>DARD</p>	
6.1.12	There are continued significant differentials in average earnings by gender.	<p>A discussion paper was published by the Equality, Rights and Social Need Division Research Branch in April 2009 which considers options for measurement of the NI gender pay gap</p> <p>To achieve equal value for paid work and equitable participation in unpaid work, the careers advice and guidance strategy will enhance the quality and relevance of careers education in schools, and will impress on female learners that careers are not necessarily gender specific. The strategy will ensure that all learners, (including females), take ownership of their own career planning and commitment to lifelong learning.</p>	<p>OFMDFM</p> <p>DE</p>	

Priority: Growing a Dynamic, Innovative Economy			
Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
		The education and training programmes delivered by CAFRE enable men and women to gain qualifications from level 2 to Honours degree.	DARD
6.1.13	There are continued significant gender differentials with regard to entrepreneurial activity. Men are much more likely to be self-employed than women, with the level of female entrepreneurship in Northern Ireland the lowest of all UK regions	<p>The development of the cross-departmental gender equality strategy and supporting action plans enable Departments to identify and set out actions to address any such problems in accessing the full range of public services.</p> <p>Project pending - DETI Broadband Next generation EQIA for the role out of next generation broadband mapped against various NINIS datasets.</p> <p>Working with OFMDFM Economic Policy Unit to map key indicators in PFG - mapping business start ups by NUTS 3 area.</p> <p>Enterprise Development Programmes</p> <p>The Creative Industries Innovation Fund was heavily promoted to the Craft Sector – 78% of businesses in this sector founded since 2000 are owned and run by women.</p> <p>The revised Curriculum provides opportunities for entrepreneurial skills to be developed for all pupils through the Employability element of Learning for Life and Work and for the development of creativity.</p> <p>Through schemes to improve the quality of life in rural areas and improving competitiveness in the agricultural sector the Rural Development Division will provide funding to support existing rural business, create employment, encourage entrepreneurship and stimulate rural economies.</p>	<p>OFMDFM</p> <p>DFP</p> <p>DFP</p> <p>DETI</p> <p>DCAL</p> <p>DE</p> <p>DARD</p>

Priority: Growing a Dynamic, Innovative Economy			
Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
6.1.17	Households aged between 55-64 are most likely to be workless while older people in employment are more likely to face discrimination with regard to training and development	LPS completed a Geographic Information System (GIS) project with DEL to identify the optimal location for Skills Advisers based in Jobs and Benefits Offices, Enterprise Parks or FE colleges.	DFP
	younger people (16-24), have a higher economic inactivity rate, 40.8% in 2005, than that for the working age population as a whole	Education Projects – Belfast Regeneration Office is currently funding through the Neighbourhood Renewal Investment Fund several Education projects which have been implemented in the majority of Neighbourhood Renewal Areas.	DSD
		The North West Development Office has provided Neighbourhood Renewal funding to projects whose services include actions/interventions that seek to address the issue of younger people having a higher economic activity rate.	DSD
		Invest NI funds Advantage NI's Ignite Programme / Business Boot Camp	DETI
		Invest NI funds the Prince's Trust Northern Ireland Business Programme	DETI
		Go For It Programme	DETI
		The Arts Council funds programmes to develop arts led cultural programmes for young people. These programmes provide young people with the opportunity to develop creativity and skills to enhance greater understanding and awareness of the creative industry and in some cases organisations are able to offer progression routes for further development.	DCAL

Priority: Growing a Dynamic, Innovative Economy			
Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
		Steps to Work – a ‘menu of provision’ Pathways to Work Local Employment Intermediary Service Bridge to Employment Education Maintenance Allowances Training for Success Apprenticeship NI Programme-led Apprenticeships Skillsafe Education and training programmes provided by the College of Agriculture, Food and Rural Enterprise for those pursuing a career in the agri-food industry / or already working in the industry are available to all subject to meeting the required entry criteria, where applicable.	DEL DEL DEL DEL DEL DEL DEL DEL DARD
6.1.19	The employment rate for people with a disability (32%) is still less than half that of people without a disability (79%) those who are sick or disabled represent the majority of those on out-of-work benefits, 83% in 2006	The work of the Promoting Social Inclusion (PSI) Group on Disability is / will be a key factor in addressing the barriers faced by people with a disability in all arenas including those associated with gaining employment LPS plan to conduct spatial analysis to establish whether Ulster	OFMDFM DFP

Priority: Growing a Dynamic, Innovative Economy			
Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
		Supported Employment Limited is in optimal location to meet the needs of the disabled.	
		Employment and Support Allowance	DSD
		80/20 Recycling Project - Newry	DSD
		DRD Disability Action Plan to help promote positive attitudes towards people with disabilities and to help them participate in public life was revised, updated and circulated to staff and Section 75 groups in February 2009.	DRD
		Concessionary Fares Scheme	DRD
		Transport Programme for People with Disabilities	DRD
		Rural Transport Fund	DRD
		Accessible Transport Strategy and draft action plan	DRD
		Supports a range of voluntary sector organisations engaged in preparing people with a disability for and supporting them in employment.	DHSSPS
		Beating the Blues (Cognitive Behavioural Therapy Programme)	DHSSPS
		Invest NI's new Social Entrepreneurship Programme continues to involve people with a disability	DETI
		Sport Northern Ireland have awarded Disability Sports NI £509,460 to	DCAL

Priority: Growing a Dynamic, Innovative Economy				
Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department	
		<p>implement the 3 Year Disability Mainstreaming Plan (2009-2012).</p> <p>The Disablement Advisory Service (DAS) provides pre-vocational and vocational programmes and services for people with disabilities and health issues.</p> <p>Occupational Psychology Services within Disablement Advisory provide support to Pathways Personal Advisers and Team Leader Advisers across Northern Ireland on how to support clients with disability.</p> <p>Pathways to Work</p> <p>Disability Employment Programmes</p>	<p>DEL</p> <p>DEL</p> <p>DEL</p> <p>DEL</p>	
6.1.20	People with a disability have greater difficulty in accessing further and higher education	<p>The work of the Promoting Social Inclusion (PSI) Group on Disability is / will be a key factor in addressing the barriers faced by people with a disability in all arenas including those associated with gaining employment</p> <p>The Department for Social Development, through Neighbourhood Renewal, has provided funding for a number of projects including some directly targeting people with a disability who have greater difficulty in accessing further and higher education.</p> <p>Belfast Regeneration Office</p> <p>Welcome Trust</p>	<p>OFMDFM</p> <p>DSD</p> <p>DSD</p> <p>DSD</p>	

Priority: Growing a Dynamic, Innovative Economy				
Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department	
		<p>Under the Special Educational Needs and Disability Order, Further Education Colleges are required to make adjustments to allow people with learning difficulties and/or disabilities to access their mainstream courses.</p> <p>Colleges also collaborate with adult day centres to provide training and development opportunities on discrete course in various locations for young people such as those with severe learning difficulties.</p> <p>Funding for FE students with learning difficulties and/or disabilities is incorporated within the new FE Funding formula.</p> <p>The BRITE Initiative</p> <p>Widening participation in higher education by students from those groups who are currently under-represented is one of the Department's key strategic goals, in particular, students from disadvantaged backgrounds and students with learning difficulties and disabilities.</p> <p>CAFRE has adapted programmes and facilities to enable disabled people to participate on its programmes.</p>	<p>DEL</p> <p>DEL</p> <p>DARD</p> <p>DARD</p>	
6.1.22	<p>Single people are more likely to be unemployed than those who are married</p> <p>The proportion of lone parents of working age in employment is still well below the average</p>	<p>From 2 December 2008, lone parents with older children are no longer entitled to Income Support solely on the grounds that they are a lone parent. They will be offered more active, work-focused support through the Jobseeker's Allowance regime.</p> <p>The North West Development Office has provided Neighbourhood Renewal funding to projects whose services include actions/interventions that seek to address the issue of the below-</p>	<p>DSD</p> <p>DSD</p>	

Priority: Growing a Dynamic, Innovative Economy				
Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department	
		<p>average proportion of lone parents of working age in employment.</p> <p>Steps to Work – a ‘menu of provision’</p> <p>Pathways to Work</p> <p>The revised Curriculum has a greater emphasis on developing real-world skills and on preparing young people for life and work. It includes issues such as Personal Development, Family Life (including roles within the family and parenting) and Independent Living (through Home Economics)</p> <p>Through providing funding to support affordable and accessible childcare in rural areas of Northern Ireland, we will enable more single parents in these areas to gain employment.</p>	<p>DEL</p> <p>DEL</p> <p>DE</p> <p>DARD</p>	
6.1.25	The economic inactivity rate for Catholics, 33.5%, continues to be higher than that for Protestants, 23.9% a higher proportion of Catholic Households, 18%, are workless compared to 11% of Protestant households	<p>LPS is working with OFMDFM Economic Policy Unit to map key indicators in PFG - mapping school leaver qualifications by all Section 75 groups.</p> <p>Local Employment Intermediary Service</p> <p>Steps to Work –a ‘menu of provision’</p> <p>Pathways to Work</p> <p>Education and training programmes provided by the College of Agriculture, Food and Rural Enterprise for those pursuing a career in the agri-food industry / or already working in the industry are available</p>	<p>DFP</p> <p>DEL</p> <p>DEL</p> <p>DEL</p> <p>DARD</p>	

Priority: Growing a Dynamic, Innovative Economy				
Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department	
		to all subject to meeting the required entry criteria, where applicable.		
6.1.28	There are indications of high job exit rates among lone parents, the majority of whom are women	<p>Sure Start provides a range of services for families with children aged 0-4 living in the 20% most disadvantaged areas as identified by NISRA MDM. These services help to address the needs and life chances of mothers and their young children. The 0-6 Early Years Strategy will address greater integration and coherence between early years services including Sure Start and pre-school education.</p> <p>Education and training programmes provided by the College of Agriculture, Food and Rural Enterprise for those pursuing a career in the agri-food industry / or already working in the industry are available to all subject to meeting the required entry criteria, where applicable.</p>	<p>DE</p> <p>DARD</p>	
6.1.29	Carers of people with a disability and those who care for young children or older people face particular issues in relation to accessing employment	<p>Consultancy pending with Northern Health and Social Care Trust to map where children live in relation to a residential care facility and if they receive domiciliary care where they live and the location of team that provides that care.</p> <p>Childcare allowance for student nurses</p> <p>Carers should be supported to stay in work, or to return to work, when that is what they want to do. Health and Social Care Trusts should take into account carers' wishes in relation to carrying out paid employment alongside their caring responsibilities when making decisions about the appropriate level of support required for the cared for person and his/her carer. An important form of support for carers is respite care. As part of the Comprehensive Spending Review the</p>	<p>DFP</p> <p>DHSSPS</p> <p>DHSSPS</p>	

Priority: Growing a Dynamic, Innovative Economy			
Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
		<p>Minister for Health Social Services and Public Safety has been able to make significant investment in respite care. Over the 3 year CSR period the Learning Disability programme of care has been allocated £33m while the Physical and Sensory Disability programme has been allocated £10m. Part of the investment in each of these programmes of care is to provide new or enhanced respite services. An additional £1m has also been earmarked for investment over the next 3 years in mental health dementia respite services.</p> <p>Steps to Work</p> <p>Local Employment Intermediary Service</p> <p>Pathways to Work</p> <p>Education and training programmes provided by the College of Agriculture, Food and Rural Enterprise for those pursuing a career in the agri-food industry / or already working in the industry are available to all subject to meeting the required entry criteria, where applicable.</p>	<p>DEL</p> <p>DEL</p> <p>DEL</p> <p>DARD</p>
6.1.32	The employment rate for Irish Travellers aged 16-74 (35%) is significantly below that of all economically active people aged 16-74 (62%)	An Munia Tober, the Traveller Support Organisation for Belfast, participated on the Social Entrepreneurship Programme and was assisted with the start up of a Cultural Awareness Training Services business in September 2008. An Munia Tober is currently participating on the Social Economy Fund (SEF) pilot programme, in relation to this new business with one position being supported. The SEF provides employment opportunities to a minimum of 25 long term unemployed, targeting those considered most distant from the labour market. The SEF is a project specific to the West Belfast and Greater Shankill Taskforce area.	DETI

Priority: Growing a Dynamic, Innovative Economy				
Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department	
		<p>DEL has representation on the Taskforce for Traveller Education which was set up to explore ways of helping Irish Travellers overcome barriers to educational attainment. DEL also chairs the subgroup of the task force on Further Education, Lifelong Learning and Skills for Life and Work.</p> <p>A Taskforce on Traveller Education, established by the Minister and including a range of statutory and voluntary agencies, is assisting the Department with the development of an action plan to address underachievement in education.</p>	<p>DEL</p> <p>DE</p>	
6.1.35	The issue of harassment in the workplace and within the education sector is of major concern to persons of different sexual orientation	<p>The development of the cross-departmental gender equality strategy and supporting action plans enable Departments to identify and set out actions to address any such problems in accessing the full range of public services.</p> <p>LPS has completed the GIS project for the Equality Commission to identify Homophobic incidents.</p> <p>It is working with OFMDFM Economic Policy Unit to map key indicators in PFG - mapping incidences of hate crime (racist, homophobic, sectarian and disability hate crime) by district council.</p> <p>Staff training in Equal Opportunities and Diversity</p> <p>The Arts Council actively encourages applications which promote and support arts development among the LGBT community. Recently the Arts Council supported a programme of work initiated by The Gasyard Arts Centre in Londonderry which supported young people from the LGBT community.</p>	<p>OFMDFM</p> <p>DFP</p> <p>DRD</p> <p>DCAL</p>	

Priority: Growing a Dynamic, Innovative Economy			
Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
		All schools must have an effective approach to tackling all forms of bullying in place.	DE
		Formal teacher Training is supplemented and continually supported by the individual Education and Library Boards through school based advice and telephone support/guidance.	DE
		The personal development areas of the curriculum are designed to enable pupils to develop respect for others as individuals and learn to disregard stereotyping.	DE
		DE funds and works closely with The Anti Bullying Forum for whom homophobic bullying is a key issue.	DE
		A meeting will be set up to include DE, Equality Commission, Teacher Training College representatives, YouthNet and voluntary LGBT groups to discuss the development of guidelines/guidance for schools on Lesbian, Gay, Bisexual and Transgender issues in formal education settings.	DE
		A sub-group of the Teachers Negotiating Committee is now developing new guidance for teachers in light of the issues raised at a seminar in November 2008, and employers have extended existing counselling services to all teachers in the form of a confidential 24hr telephone helpline.	DE

Priority: Promote Tolerance, Inclusion, Health and Wellbeing			
Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
6.2.5	Women are at greater risk of experiencing poverty, multiple deprivation and exclusion, 57% of adults in poor households are women	Work in relation to promoting Social Inclusion and reducing Poverty and Social Disadvantage is being taken forward for all target groups under the 'Lifetime Opportunities' (LTO) strategy.	OFMDFM
	Single people with children, who are more likely to be female, have the highest risk of poverty overall	LPS has carried out work with the Rural Development Council to identify where grants had been allocated in rural areas.	DFP
		Work has commenced on the review of the Department's Fuel Poverty Strategy.	DSD
		Under the Regional Infrastructure Programme, the Department provides core funding to support the Women's Centres Regional Partnership offering support to Woman's Centres and organisations across all disadvantaged areas.	DSD
		Local Community Fund and Areas at Risk target communities. Programmes are designed sensitively to ensure single parents and in particular mothers, are able to fully participate in programmes offered.	DSD
		Benefit Uptake	DSD
		Pensions Reform	DSD
		Child Maintenance	DSD
		Enterprise Development Programmes	DETI
		The Arts Council's 'Write on the Edge' is a visionary project which	DCAL

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		<p>makes the first formal attempt to develop female playwrights from Northern Ireland</p> <p>Through the Investing in Governing Body Plans and Investing in Performance Sport programmes, Governing Bodies have specific targets within work programmes to work with under-represented groups.</p> <p>Success Through Skills</p> <p>Essential Skills Strategy</p> <p>Employment Service provision (eg Steps to Work, Pathways to Work, LEMIS, Disability Employment Programmes) is available to all eligible clients regardless of gender.</p> <p>The Entitlement Framework will offer a wider range of options to pupils better suited to their needs, interests and aspirations which will be more relevant and motivating for pupils, encouraging young people to stay in education after age 16 thus improving their prospects for employment.</p> <p>Rural Development Division (RDD) is responsible for a PfG commitment to bring forward a £10m package to combat rural poverty and social exclusion by March 2011. The package will aim to alleviate the effects of poverty and social exclusion by targeting 5 key work areas: rural fuel poverty, rural transport and access, rural childcare, rural community development and the rural challenge programme. (includes Rural Childcare Programme / Rural Challenge</p>	<p>DCAL</p> <p>DEL</p> <p>DEL</p> <p>DEL</p> <p>DE</p> <p>DARD</p>

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		Programme / Assisted Rural Transport Scheme)	
6.2.6	Those in deprived areas tend to experience lower life expectancy, worse health outcomes, they are more likely to suffer from increased morbidity and mortality and higher levels of mood and anxiety disorders, while the teenage birth rate in deprived areas is 71% higher than the Northern Ireland average	LPS has carried out work with the Rural Development Council to identify where grants have been allocated in rural areas. It has mapped projected dementia rates for the Southern Health Trust to determine the optimum location of services. It has mapped location of Chest Heart and Stroke support services in relation to population and death data to determine optimum and gap analysis.	DFP
		LPS works with UKCRC Centre of Excellence for Public Health in support of a study into the impact on health of the Rejuvenation of Connswater Community Greenway.	DFP
		The Department for Social Development, through Neighbourhood Renewal, has funded a wide range of health programmes in Neighbourhood Renewal areas.	DSD
		Belfast Regeneration Office currently funds several projects which deal with widespread health issues across all Neighbourhood Renewal Areas in Belfast.	DSD
		Work 4 You, Newry	DSD
		The cross- departmental public health strategy Investing for Health, which is being reviewed in 2009, recognised the relationship between disadvantage and health outcomes and set objectives to reduce health inequalities between geographic areas, socio-economic and minority groups.	DHSSPS
		The new Public Health Agency established from 1 st April 2009 will	DHSSPS

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		strengthen co-ordination of efforts to reduce health inequalities.	
		A review of Investing for Health is underway and is due to report in the Spring of 2010.	DHSSPS
		Currently work is underway to review the Promoting Mental Health Strategy.	DHSSPS
		The Department continues to provide funding to the Health and Social Care sector to implement programmes and initiatives in line with the Teenage Pregnancy and Parenthood Strategy.	DHSSPS
		The Department has set a PfA 2009/10 milestone target requiring the PHA to develop an action plan by September 2009 to improve access to smoking cessation services for manual workers.	DHSSPS
		NI Suicide Prevention Strategy "Protect Life"	DHSSPS
		Breastfeeding Strategy	DHSSPS
		Road Safety Division delivered Practical Child Pedestrian Safety training to 75 schools in areas of social need.	DOE
		Invest NI's Enterprise Development Programmes will have a particular emphasis on encouraging those from Neighbourhood Renewal areas to move into self-employment.	DETI
		Invest NI's Social Entrepreneurship Programme (SEP) aims to encourage entrepreneurial activity. It focuses on groups located in disadvantaged areas or which provide a service to a disadvantaged	DETI

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		<p>group.</p> <p>To date, 77 residents of Neighbourhood Renewal Areas have participated in Pre Start events under the Go for It programme.</p> <p>Mandatory Relationship and Sexuality Education (RSE) provides opportunities for girls to develop the real world skills to support the appropriate management of relationships, including sexual lifestyles and responsible decisions about sexual health issues.</p> <p>The School Age Mothers programme supports pregnant and parenting young women to complete compulsory education and to remain in education beyond age 16 (if they so wish).</p> <p>As part of it's Anti-Poverty and Social Exclusion Framework, RDD has developed a Maximising Access to and Uptake of Services, Benefits and Grants in Rural Areas Project.</p>	<p>DETI</p> <p>DE</p> <p>DE</p> <p>DARD</p>	
6.2.7	In 2006/07 the percentage of girls gaining A-C grades at GCSE was 75.5%, this compared to 69.0% for boys. After leaving school only 56% of boys progressed to further or higher education compared to 75% of girls	<p>LPS is working with OFMDFM Economic Policy Unit to map key indicators in PFG - mapping workforce quality skills, KS4 Pupils 5 a* to C, % achieving level 4, % adults with no qualification.</p> <p>The Department for Social Development, through Neighbourhood Renewal, is funding programmes to provide mentoring and other services for those young people, particularly boys, who might be likely to drop out of school or training.</p> <p>The North West Development office has provided Neighbourhood Renewal funding to projects whose services include actions/interventions that seek to address the educational</p>	<p>DFP</p> <p>DSD</p> <p>DSD</p>	

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Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
		<p>differentials between boys and girls.</p> <p>The new School Improvement Policy, launched on 30th April 2009, notes that there is too strong a link between disadvantage and educational outcomes.</p> <p>The Department has undertaken a review of its Literacy and Numeracy Strategies. The Revised Literacy and Numeracy Strategy is currently being finalised following public consultation however its purpose is to improve achievement levels in literacy and numeracy.</p>	<p>DE</p> <p>DE</p>
6.2.8	Both boys and girls from areas of high deprivation, are more likely to leave formal education with no qualifications, particularly boys from disadvantaged Protestant communities.	<p>LPS is working with OFMDFM Economic Policy Unit to map key indicators in PFG - mapping child poverty.</p> <p>The Department for Social Development, through Neighbourhood Renewal, is funding a wide range of education programmes to improve the educational attainment of children in Neighbourhood Renewal Areas.</p> <p>Belfast Regeneration Office fund a number of training programmes providing employment and life skills training for unemployed and marginalised young people.</p> <p>The North West Development Office has provided Neighbourhood Renewal funding to projects whose services include actions/interventions that seek to address the issue of those from areas of high deprivation being more likely to leave formal education with no qualifications</p> <p>Invest NI's Enterprise Development Programmes will have a</p>	<p>DFP</p> <p>DSD</p> <p>DSD</p> <p>DSD</p> <p>DETI</p>

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Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
		<p>particular emphasis on encouraging those from Neighbourhood Renewal areas to move into self-employment.</p> <p>Invest NI's Social Entrepreneurship Programme (SEP) aims to encourage entrepreneurial activity. It focuses on groups located in disadvantaged areas or which provide a service to a disadvantaged group.</p> <p>The new School Improvement Policy, launched on 30th April 2009, notes that there is too strong a link between disadvantage and educational outcomes.</p> <p>The Department has undertaken a review of its Literacy and Numeracy Strategies. The Revised Literacy and Numeracy Strategy is currently being finalised following public consultation however its purpose is to improve achievement levels in literacy and numeracy.</p>	<p>DETI</p> <p>DE</p> <p>DE</p>
6.2.11	<p>Younger households are more likely to experience poverty</p> <p>Older people tend to have lower incomes, are more benefit dependent and spend more on necessities than the rest of the population.. They also experience other forms of exclusion, such as isolation from friends, relatives, services and facilities and increased fear of crime</p>	<p>Work in relation to promoting Social Inclusion and reducing Poverty and Social Disadvantage is being taken forward for all target groups under the 'Lifetime Opportunities' (LTO) strategy</p> <p>Working with OFMDFM Economic Policy Unit to map key indicators in PFG - mapping child poverty.</p> <p>A Rate Deferment Scheme is being introduced by LPS from 1 April 2010 which is designed to assist better off pensioners, who would not be entitled to housing benefit or rate relief, but may only have a modest fixed income and are finding it difficult to manage financially. The opportunity to defer payment of their rates could make it</p>	<p>OFMDFM</p> <p>DFP</p> <p>DFP</p>

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Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
		<p>significant to people in these circumstances.</p> <p>LPS used GIS to create an Information Pack for the Northern Ireland Assembly Research and Library Services on the effect of Post Office closures on the elderly.</p> <p>Mapped location of LPS offices against deprivation variables. LPS is responsible for the administration of Housing Benefit and Rate Relief, Disabled Persons Allowance and Lone Pensioner Allowance.</p> <p>To ensure support for those on low income, including the elderly, LPS has in place a Benefit Uptake Strategy and Action Plan, the key strand of which is developing links in local communities and working with partners in the voluntary sector to improve uptake of area reliefs and allowance.</p> <p>To ensure support for those on low income, including the elderly, LPS has in place a Benefit Uptake Strategy and Action Plan, the key strand of which is developing links in local communities and working with partners in the voluntary sector to improve uptake of area reliefs and allowance.</p> <p>Work has commenced on the review of the Department's Fuel Poverty Strategy.</p> <p>The Department for Social Development, through Neighbourhood Renewal, is funding various health programmes which include the provision of services specifically designed to assist older people.</p>	<p>DFP</p> <p>DFP</p> <p>DFP</p> <p>DSD</p> <p>DSD</p> <p>DSD</p>

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Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
		Health Projects	DSD
		Benefit Uptake	DSD
		Child Maintenance	DSD
		Older people	DSD
		Concessionary Fare Scheme	DRD
		Accessible Transport Strategy draft action plan	DRD
		DHSSPS is currently working on the development of a Service Framework specifically for older people	DHSSPS
		DETI's Consumer Affairs Branch uses the media to raise awareness of doorstep crime amongst older/vulnerable people.	DETI
		Rural Development Division (RDD) is responsible for a PfG commitment to bring forward a £10m package to combat rural poverty and social exclusion by March 2011. The package will aim to alleviate the effects of poverty and social exclusion by targeting 5 key work areas: rural fuel poverty, rural transport and access, rural childcare, rural community development and the rural challenge programme. (includes Rural Childcare Programme / Rural Challenge Programme / Assisted Rural Transport Scheme)	DARD
6.2.12	Older people living in remote areas or on disadvantaged housing estates have difficulty accessing the sorts of opportunities that most	Work in relation to promoting Social Inclusion and reducing Poverty and Social Disadvantage is being taken forward for all target groups under the 'Lifetime Opportunities' (LTO) strategy	OFMDFM

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Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
	people in society can often take for granted	<p>NI Direct, through its website and telephony programmes, is seeking to improve the access for citizens to government services. The Digital Inclusion programme aims to improve the opportunities of people who do not have ready access to the internet.</p> <p>LPS have a member of staff working with Rural Development Council to map service provision for all Section 75 groups in rural areas.</p> <p>LPS has used GIS to create an Information Pack for the Northern Ireland Assembly Research and Library Services on the effect of Post Office closures on the elderly.</p> <p>As part of the Department's Fuel Poverty Strategy, the Warm Homes Scheme has targets to identify and address the needs of hard to heat rural properties.</p> <p>Through programmes delivered in the Areas at Risk target communities, older people and vulnerable people are identified as a key target area.</p> <p>Concessionary Fares Scheme</p> <p>Accessible Transport Strategy draft action plan</p> <p>The Arts Council is currently developing a strategy to assist older people overcome barriers in accessing and participating in the arts.</p> <p>The Arts Council for Northern Ireland established the Premium Payment award in 2003 for recipients of Access to the Arts and New</p>	<p>DFP</p> <p>DFP</p> <p>DFP</p> <p>DSD</p> <p>DRD</p> <p>DRD</p> <p>DRD</p> <p>DCAL</p> <p>DCAL</p>

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Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
		<p>Work awards. Transport costs are covered by this award if need is identified. The identification of need for the payment of additional costs emerged from results of the Equality Impact Assessment (EQIA).</p> <p>New development work in progress to encourage projects with and by older people .</p> <p>National Museums undertook a major outreach programme during closure of the Ulster Museum for older people and in particular those living outside the Greater Belfast area and developed a partnership with NI Library authority to access this group. They have developed a strategic partnership with Reminiscence Network Northern Ireland to target older people.</p> <p>National Museums Northern Ireland have recently secured funding for a 5 year project which is aimed at older people who do not traditionally access cultural resources. It is primarily focused on those who are socially and economically disadvantaged.</p> <p>The Public Library service provides a Mobile library service to remote or inaccessible communities both in rural areas and in urban areas.</p> <p>The Assisted Rural Transport Scheme will provide funding to support projects that improve transport in rural areas of Northern Ireland, improving rural dwellers' access to key services.</p>	<p>DCAL</p> <p>DCAL</p> <p>DCAL</p> <p>DCAL</p> <p>DARD</p>
6.2.14	Adults with a disability and children with a disability have the highest risk of poverty	The work of the PSI Group on Disability is / will be a key factor in addressing the barriers faced by people with a disability in all arenas including those associated with poverty.	OFMDFM

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Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
		LPS plan to conduct spatial analysis to establish whether Ulster Supported Employment Limited is in optimal location to meet the needs of the disabled.	DFP
		Social Security Benefits for Disabled People	DSD
		Benefit Uptake	DSD
		The North West Development Office has provided Neighbourhood Renewal funding to projects whose services include actions/interventions that seek to address the issue of adults and children with a disability having the highest risk of poverty.	DSD
		Invest NI's new Social Entrepreneurship Programme continues to involve people with a disability	DETI
		The Arts Council's Premium Payment system.	DCAL
		Concessions for people with disabilities and carers.	DCAL
		Arts & Disability Equality Charter.	DCAL
		Through the Training for Success (TfS) programme, the Department for Employment and Learning ensures provision is made for learners aged between 16 and 24 with special educational needs such as severe or moderate learning difficulties, or disabilities.	DEL
		All Employment Service provision is available to clients with a disability where this is appropriate to assist them to move towards	DEL

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		<p>and into work. In addition, a wide range of provision is available specifically to assist people with disabilities:</p> <p>The Disablement Advisory Service provides a range of vocational and pre-vocational programmes to meet the needs of disabled people whatever their disability:-</p> <p>New Deal for Disabled People Access to Work Workable (NI) Ulster Supported Employment Ltd Residential training Pathways to Work initiative Condition management Programme Work Preparation Programme Employment Support</p> <p>The policy proposals which have emerged from the Review of Special Educational Needs and Inclusion were referred to the Executive in July 2008 with a further Executive memo in November seeking agreement to issue for public consultation.</p> <p>DE is currently actively involved in the PSI Disability Working Group that will bring forward recommendations to the Executive on improving the outcome for the disabled members of our community.</p> <p>DE is also considering a project to improve communication between schools and deaf or hard of hearing parents.</p>	<p>DEL</p> <p>DE</p> <p>DE</p>
6.2.15	People with a disability may experience prejudice as a direct result of their disability	The work of the PSI Group on Disability is / will be a key factor in addressing the barriers faced by people with a disability in all arenas including those associated with poverty.	OFMDFM

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Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
		<p>LPS plans to conduct spatial analysis to identify the travel distance / time / cost for Ulster Supported Employment Limited case workers to identify the optimal use of staff resources in assisting disabled persons to obtain work.</p> <p>Promoting Social Inclusion Report on Disability</p> <p>The Arts Council's positive promotion of art projects with, by, and for people with disabilities and encouraging work that challenges prejudices.</p> <p>Sport NI's Disability Mainstreaming Policy (produced after a detailed consultation with the appropriate stakeholders) recognises that the needs of people with disabilities are not , with some being particularly vulnerable to discrimination.</p> <p>W5 has training Welcome to All to make sure front of house staff deliver the highest standard of care to everyone.</p> <p>The Sign Language Partnership Group (SLPG), led by DCAL and including representatives from other departments, has been working effectively in partnership with representatives from the deaf community since January 2004 to improve access to services for sign language users.</p> <p>The Disablement Advisory Service provides a range of vocational and pre-vocational programmes to meet the needs of disabled people whatever their disability.</p>	<p>DFP</p> <p>DHSSPS</p> <p>DCAL</p> <p>DCAL</p> <p>DCAL</p> <p>DCAL</p> <p>DEL</p>

Priority: Promote Tolerance, Inclusion, Health and Wellbeing			
Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
		The personal development areas of the curriculum are designed to enable pupils to develop respect for others as individuals and learn to disregard stereotyping.	DE
6.2.19	Marital status is associated with poverty. Those who are separated have the highest rate of poverty followed by those who are divorced and then single people.	<p>Work in relation to promoting Social Inclusion and reducing Poverty and Social Disadvantage is being taken forward for all target groups under the 'Lifetime Opportunities' (LTO) strategy</p> <p>From 2 December 2008, lone parents with older children are no longer entitled to Income Support solely on the grounds that they are a lone parent. They will be offered more active, work-focused support through the Jobseeker's Allowance regime.</p> <p>The North West Development Office has provided Neighbourhood Renewal funding to projects whose services include actions/interventions that seek to address the issue of the below-average proportion of lone parents of working age in employment.</p> <p>Child Maintenance</p>	<p>OFMDFM</p> <p>DSD</p> <p>DSD</p> <p>DSD</p>
6.2.22	Households caring for children or dependant adults have higher poverty rates and are at greater risk of multiple deprivation than those without dependants	<p>Work in relation to promoting Social Inclusion and reducing Poverty and Social Disadvantage is being taken forward for all target groups under the 'Lifetime Opportunities' (LTO) strategy</p> <p>The NI Direct website has a special theme for parents and carers.</p> <p>Work with DEL on service provision for children in care (project waiting).</p> <p>Work with Belfast Trust to map Foster Carers against children in need (project waiting).</p>	<p>OFMDFM</p> <p>DFP</p> <p>DFP</p> <p>DFP</p>

Priority: Promote Tolerance, Inclusion, Health and Wellbeing			
Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
		<p>Benefit Uptake</p> <p>Child Maintenance and Enforcement Division</p> <p>Carers benefits</p> <p>Rural Development Division (RDD) is responsible for a PfG commitment to bring forward a £10m package to combat rural poverty and social exclusion by March 2011. The package will aim to alleviate the effects of poverty and social exclusion by targeting 5 key work areas: rural fuel poverty, rural transport and access, rural childcare, rural community development and the rural challenge programme. (includes Rural Childcare Programme / Rural Challenge Programme / Assisted Rural Transport Scheme)</p>	<p>DSD</p> <p>DSD</p> <p>DSD</p> <p>DARD</p>
6.2.24	Irish Travellers are at greater risk of poverty, multiple deprivation and exclusion. They are also more likely than other groups to leave school with no qualifications.	<p>These issues are being addressed within the Racial Equality Strategy in conjunction with other government departments</p> <p>The Department works closely with the Northern Ireland Housing Executive in relation to the provision of a range of halting sites. We attend the interdepartmental forum on Travellers.</p> <p>The Department for Social Development, through the Neighbourhood Renewal Investment Fund provide funding to An Munia Tober. This project is funded by Belfast Regeneration Office and aims to provide community development and education and training programmes for the Traveller community.</p> <p>The Department of Health, Social Services and Public Safety and the</p>	<p>OFMDFM</p> <p>DSD</p> <p>DSD</p> <p>DHSSPS</p>

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Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
		<p>Department of Health and Children have jointly commissioned UCD to undertake an all Ireland study of Irish Travellers' health.</p> <p>An Munia Tober, the Traveller Support Organisation for Belfast, participated on the Social Entrepreneurship Programmme and was assisted with the start up of a Cultural Awareness Training Services business in September 2008. An Munia Tober is currently participating on the Social Economy Fund (SEF) pilot programme, in relation to this new business with one position being supported. The SEF provides employment opportunities to a minimum of 25 long term unemployed, targeting those considered most distant from the labour market. The SEF is a project specific to the West Belfast and Greater Shankill Taskforce area.</p> <p>The Arts Council supports Irish Travellers throughout Northern Ireland by awarding funding to organisations that promotes arts activity that maximises access to this minority ethnic group.</p> <p>The Arts Council has organised a seminar as part of Travellers' Week that is co-ordinated by The Equality Commission.</p> <p>Ulster Folk and Transport Museum has had an ongoing engagement with the travelling community and provided outreach services to the Belfast school which many of these children attend.</p> <p>Libraries located close to the travelling community carry out outreach activities and host a programme of events to celebrate Traveller Focus week in partnership with the Equality Commission.</p> <p>DEL has representation on the Taskforce for Traveller Education</p>	<p>DETI</p> <p>DCAL</p> <p>DCAL</p> <p>DCAL</p> <p>DCAL</p> <p>DEL</p>

Priority: Promote Tolerance, Inclusion, Health and Wellbeing			
Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
		<p>which was set up to explore ways of helping Irish Travellers overcome barriers to educational attainment. DEL also chairs a subgroup of the taskforce on Further Education, Lifelong Learning and Skills for Life and Work.</p> <p>The Taskforce on Traveller Education has been established to bring together representatives from both statutory and non-statutory bodies, from all of Ireland, to exchange ideas and assist DE to develop an action plan which will be a catalyst for real and lasting change in the area of education for children from the Traveller community.</p> <p>Two important and interlinked strategies <i>Every School a Good School: A Policy for School Improvement</i> and <i>Every School a Good School: A Strategy for Raising Achievement in Literacy and Numeracy</i> are aimed at ensuring every child, irrespective of their background, race, gender or religion, is enabled to fulfil their potential at every stage of their development.</p> <p>Rural Development Division (RDD) is responsible for a PfG commitment to bring forward a £10m package to combat rural poverty and social exclusion by March 2011. The package will aim to alleviate the effects of poverty and social exclusion by targeting 5 key work areas: rural fuel poverty, rural transport and access, rural childcare, rural community development and the rural challenge programme. (includes Rural Childcare Programme / Rural Challenge Programme / Assisted Rural Transport Scheme)</p>	<p>DE</p> <p>DE</p> <p>DARD</p>
6.2.25	The number of racist incidents reported to the PSNI in 2006/07 increased by over 12% on the	We are tackling these through ongoing implementation of the Racial Equality Strategy.	OFMDFM

Priority: Promote Tolerance, Inclusion, Health and Wellbeing			
Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
	previous year to 1,047	<p>LPS supply mapping database to enable PSNI to map all crime incidents.</p> <p>Embracing Diversity, a good practice guide</p> <p>The DHSSPS has contributed actions to support the implementation of the Racial Equality Strategy for Northern Ireland</p> <p>Following a review of the existing Community Relations policy, the Department is in the process of developing a new Community Relations and Equality policy, which will aim to enable children and young people to understand and deal with difference in whatever form, including race and sexual orientation. The new policy is expected to be operational in 2010/11.</p>	<p>DFP</p> <p>DHSSPS</p> <p>DHSSPS</p> <p>DE</p>
6.2.27	Experiences of discrimination and marginalisation are still common for many within the lesbian, gay and bisexual community. The number of homophobic incidents reported to the Police Service of Northern Ireland has increased in recent years.	<p>The development of the sexual orientation equality strategy and supporting cross-departmental action plan requires Departments to consider and address any such issues.</p> <p>LPS has carried out work with the Equality Commission to map homophobic incidents.</p> <p>Sexual Orientation Group</p> <p>Tackling Violence at Home</p> <p>YouthNet have launched 'OUTstanding Youth Work' a toolkit for exploring lesbian gay bisexual and transgender issues.</p>	<p>OFMDFM</p> <p>DFP</p> <p>DHSSPS</p> <p>DHSSPS</p> <p>DE</p>

Priority: Promote Tolerance, Inclusion, Health and Wellbeing			
Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
		<p>In September 2007 the RE core Syllabus was revised to include Learning Objectives at Key Stage 3 and 4 on: Human Sexuality, Coping with challenges of adolescence Sexism and Sexual Relationships.</p> <p>The revised Curriculum has a new area of personal development, which covers issues such as relationships, sexuality education, family life (including roles and parenting) and independent living which will better empower future generations to develop healthy relationships and have respect for others.</p> <p>Following a review of the existing Community Relations policy, the Department is in the process of developing a new Community Relations and Equality policy, which will aim to enable children and young people to understand and deal with difference in whatever form, including race and sexual orientation. The new policy is expected to be operational in 2010/11.</p>	<p>DE</p> <p>DE</p> <p>DE</p>

Priority: Protecting and Enhancing Our Environment and Natural Resources			
Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
6.3.3	There continue to be issues regarding the accessibility of the built environment and natural heritage for those with disabilities	Reasonable adjustments have been made to all buildings in the NICS estate to allow access for people with disabilities.	DFP
		LPS recently piloted a One Stop Shop which opened in Ballymena and is fully DDA compliant.	DFP
		Belfast Streets Ahead – Phase 1 project	DSD
		Belfast City Centre projects	DSD
		Derry City Centre Public Realm Project	DSD
		Roads Service invested over £2.5 million in 2008-09 on improvements for pedestrians	DRD
		Disabled Persons Badges known as Blue Badge	DRD
		All major road improvement schemes are assessed in terms of national criteria, including accessibility.	DRD
		Barriers to Participation	DOE
		The NIEA Built Heritage Directorate engages with owners to ensure that – where possible – reasonable adjustments can be undertaken to provide access to listed structures for people with disabilities, whilst ensuring that the special architectural character of such structures is retained.	DOE
		The Arts Council's Capital projects follow government guidelines on	DCAL

Priority: Protecting and Enhancing Our Environment and Natural Resources			
Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
		<p>accessibility.</p> <p>As a standard condition of all Sport NI capital awards, projects must be fully compliant with Building Regulations (Part R) and Best Practice Design Guidance produced in collaboration with Disability Sports NI.</p> <p>National Museums Northern Ireland (NMNI) has established a Universal Access Forum to engage and consult with people with disabilities and carers. Programmes have been developed across the NMNI sites specifically to engage visitors with disabilities.</p> <p>The department's angling website provides current information on the Public Angling Estate and details those which have disabled angler facilities, describing the nature of the facility and level of accessibility.</p> <p>A Disabled Angling Guide in the same format as existing game and coarse guides has been completed and is available from permit distributors free of charge.</p>	<p>DCAL</p> <p>DCAL</p> <p>DCAL</p> <p>DCAL</p>

Priority: Deliver Modern, High Quality and Efficient Public Services			
Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
6.4.4	Women, particularly older women, those from minority ethnic communities and those living in rural areas and/or disadvantaged and marginalised communities, may experience particular problems in accessing the full range of public services	The cross-departmental gender equality strategy and supporting action plans enable Departments to identify and set out actions to address any such problems in accessing the full range of public services. However there are strong legislative provisions to ensure equal treatment between men and women in access to and supply of goods and services.	OFMDFM
		NI Direct, through its website and telephony programmes, is seeking to improve the access for citizens to government services. The Digital Inclusion programme aims to improve the opportunities of those who do not have ready access to the internet.	DFP
		LPS has a member of staff working with Rural Development Council to map service provision for all Section 75 groups in rural area.	DFP
		LPS new One Stop Shop Pilot provides additional accessibility to its services in the Ballymena area.	DFP
		The Department attends the migrant workers thematic group, and progresses relevant issues such as housing rights and issues around homelessness for this group.	DSD
		Through the Local Community Fund and programmes delivered under the Areas at Risk target communities, women, older and vulnerable people and ethnic are identified as a key target area.	DSD
		A report commissioned by the Department for Social Development "Women Living in Disadvantaged Communities – Barriers to	DSD

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		<p>Participation” carried out research into the barriers women who live in disadvantaged urban and rural communities face when they are trying to access public services, training, education and employment.</p> <p>The North West Development Office has provided Neighbourhood Renewal funding to projects whose services include actions/interventions that seek to address the issue of women experiencing problems in accessing public services.</p> <p>Concessionary Fares Scheme</p> <p>Accessible Transport Strategy draft action plan</p> <p>Plans for a Sexual Assault Referral Centre</p> <p>Extra funding of £1.5 million was announced in 2009 to help improve both access to treatment and the quality of fertility services.</p> <p>Equality Screening of proposed policies</p> <p>Driver & Vehicle Agency (DVA) has introduced provisions so that vehicles may be presented by anyone on behalf of the registered keeper, e.g. where a woman does not wish to be alone with male tester. Provisions have also been introduced to allow driving test candidates to be accompanied on the practical driving test, e.g. where a woman does not wish to be alone with male examiner. These provisions are advertised on the Agency’s website.</p> <p>The learner driver theory test is now available in 20 different language audio voiceovers to assist customers whose first language</p>	<p>DSD</p> <p>DRD</p> <p>DRD</p> <p>DHSSPS</p> <p>DHSSPS</p> <p>DOE</p> <p>DOE</p> <p>DOE</p>

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		<p>is not English. An English language voiceover is available to assist customers who have difficulty reading or understanding written English. Provisions have also been made for a translator service, where a voiceover is not available. Driver test study materials are also available on line.</p> <p>In an effort to reach out to rural communities, the Agency has made provisions for the vehicle test, theory test and practical driving test to be booked online. Driver test study materials are also available on line.</p> <p>The Agency is in the process of issuing a questionnaire to Approved Driving Instructors (ADIs) to gather information on the equality impact of the ADI qualifying process.</p> <p>Community Places</p> <p>Planning Service facilitates provision of service to all groups of society including older people and women.</p> <p>Invest NI's Women in Business and Women in Enterprise networks will work within the Enterprise Development Programme and local providers to reach women in minority communities and those in disadvantaged communities.</p> <p>DETI's Consumer Affairs Branch and Trading Standards Service have in place an Outreach Strategy which seeks to ensure that disadvantaged and marginalised communities have equal access to the range of services it provides.</p>	<p>DOE</p> <p>DOE</p> <p>DOE</p> <p>DOE</p> <p>DETI</p> <p>DETI</p>

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		The Arts Council's Premium Payment System.	DCAL
		Through research in women's participation in sport, SNI have developed a Women In Sport policy to re-affirm Sport NI's commitment to developing opportunities for under represented groups, in particular women and girls.	DCAL
		Figures from the Age Concern Community Sport Programme Project (which completed on 31 st May 2008) demonstrated that over the three year investment programme 73% of participants were female and 60% of coaches/leaders delivering activities were women. This is reflective of the older population in Northern Ireland with 16% of people over 50 being female.	DCAL
		Translation and Interpretation Services in Job Centres and Jobs and Benefit Offices	DEL
		The Department for Employment and Learning (DEL) ensures that all Departmental publications explaining NI employment rights legislation are offered in alternative formats for the benefit of migrant workers. The content of publications is kept under review and, where appropriate, arrangements are made for translation into minority languages.	DEL
		The Assisted Rural Transport Scheme, which will commence on 1 December 2009, will provide funding to support projects that improve transport in rural areas of Northern Ireland, improving rural dwellers' access to key services.	DARD
		As part of it's Anti-Poverty and Social Exclusion Framework, RDD	DARD

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		has developed a Maximising Access to and Uptake of Services, Benefits and Grants in Rural Areas Project.	
6.4.5	Older people, particularly women and those in isolated or marginalised areas can experience particular difficulties in accessing public services	<p>The cross-departmental gender equality strategy and supporting action plans enable Departments to identify and set out actions to address any such problems in accessing the full range of public services. However there are strong legislative provisions to ensure equal treatment between men and women in access to and supply of goods and services</p> <p>NI Direct, through its website and telephony programmes, is seeking to improve the access for citizens to government services. The Digital Inclusion programme aims to improve the opportunities of people who do not have ready access to the internet.</p> <p>LPS has a member of staff working with Rural Development Council to map service provision for all Section 75 groups in rural areas.</p> <p>LPS are using GIS to analyse the “take up” of the Lone Pensioner Benefit, Disabled Persons Allowance and Housing Benefit / Rate Relief by PC, LGD and Ward. LPS has a member of staff working with Rural Development Council to map service provision for all Section 75 groups in rural areas.</p> <p>The NI Direct website the Property and Housing includes information on rates. This contains a subsection on ‘Financial help with your rates’, and a further sub-section dedicated to pensioners, outlining the various help available to them.</p> <p>In addition there is a full NI Direct franchise dedicated to pensions</p>	<p>OFMDFM</p> <p>DFP</p> <p>DFP</p> <p>DFP</p> <p>DFP</p> <p>DFP</p>

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		and retirement planning	
		One NI Direct dedicated telephone number allows access to all the information for Revenue and Benefits customers including Housing Benefit, Lone Pensioner allowance, Rate Relief and Disabled Person Allowance.	DFP
		LPS new One Stop Shop Pilot provides additional accessibility to its services in the Ballymena area.	DFP
		Through the Local Community Fund and programmes delivered under the Areas at Risk target communities, women, older and vulnerable people and ethnic are identified as a key target area.	DRD
		A report commissioned by the Department for Social Development "Women Living in Disadvantaged Communities – Barriers to Participation" carried out research into the barriers women who live in disadvantaged urban and rural communities face when they are trying to access public services, training, education and employment.	DSD
		The North West Development Office has provided Neighbourhood Renewal funding to projects whose services include actions/interventions that seek to address the issue of women experiencing problems in accessing public services.	DSD
		Concessionary Fares Scheme	DRD
		Accessible Transport Strategy draft action plan	DRD
		Driver & Vehicle Agency (DVA) has introduced provisions so that	DOE

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		<p>vehicles may be presented by anyone on behalf of the registered keeper, e.g. where a woman does not wish to be alone with male tester. Provisions have also been introduced to allow driving test candidates to be accompanied on the practical driving test, e.g. where a woman does not wish to be alone with male examiner. These provisions are advertised on the Agency's website.</p> <p>The Agency is in the process of issuing a questionnaire to Approved Driving Instructors (ADIs) to gather information on the equality impact of the ADI qualifying process.</p> <p>In an effort to reach out to rural communities, the Agency has made provisions for the vehicle test, theory test and practical driving test to be booked online. Driver test study materials are also available on line.</p> <p>Planning Service facilitates provision of service to all groups of society including older people and women.</p> <p>DETI's Consumer Affairs Branch (CAB) has established a special intervention to assist older/vulnerable people to progress civil consumer complaints.</p> <p>The Arts Council's Premium Payment System</p> <p>As part of it's Anti-Poverty and Social Exclusion Framework, RDD has developed a Maximising Access to and Uptake of Services, Benefits and Grants in Rural Areas Project.</p> <p>The Assisted Rural Transport Scheme, which will commence on 1</p>	<p>DOE</p> <p>DOE</p> <p>DOE</p> <p>DETI</p> <p>DCAL</p> <p>DARD</p> <p>DARD</p>

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		December 2009, will provide funding to support projects that improve transport in rural areas of Northern Ireland, improving rural dwellers' access to key services.	
6.4.7	Disabled people face difficulties when accessing public and social services	<p>The work of the PSI Group on Disability is / will be a key factor in addressing the barriers faced by people with a disability in all arenas including those associated with accessing public and social services information.</p> <p>DFP and NI Direct websites comply with best practice web accessibility standards. NI Direct Online has a special theme for People with Disabilities.</p> <p>LPS has a member of staff working with Rural Development Council to map service provision for all Section 75 groups in rural areas.</p> <p>On the NI Direct website the Property and Housing includes information on rates. This contains a subsection on 'Financial help with your rates', and a further sub-section dedicated to pensioners, outlining the various help available to them.</p> <p>There is a full NI Direct franchise dedicated to pensions and retirement planning</p> <p>One NI Direct dedicated telephone number allows access to all the information for Revenue and Benefits customers including Housing Benefit, Lone Pensioner allowance, Rate Relief and Disabled Person allowance.</p>	<p>OFMDFM</p> <p>DFP</p> <p>DFP</p> <p>DFP</p> <p>DFP</p> <p>DFP</p>

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Paragraph Reference	Issue	Strategy/ Policy/ Programme	Department
		LPS new One Stop Shop Pilot provides additional accessibility to LPS services in the Ballymena area.	DFP
		Concessionary Fares Scheme	DRD
		Accessible Transport Strategy draft action plan	DRD
		Transport Programme for People with Disabilities	DRD
		Rural Transport Fund – specialised transport services	DRD
		Equality Screening of proposed and reviewed policies	DHSSPS
		Promoting Social Inclusion Report on Disability	DHSSPS
		Driver & Vehicle Agency (DVA) has provided additional time during the driving theory test to assist candidates with special needs. Provisions have also been made for a translator or interpreter service, where candidates have reading or hearing difficulties. The Agency's website has been amended to include this information.	DOE
		The Agency is in the process of issuing a questionnaire to Approved Driving Instructors (ADIs) to gather information on the equality impact of the ADI qualifying process.	DOE
		Driver & Vehicle Agency (DVA) provides a number of facilities for candidates with special needs or physical disabilities. Additional time during the practical driving test is allowed. This is to allow the examiner to talk to the customer about their disability and any adaptations fitted to their vehicle. This information is published on	DOE

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		the Agency web site.	
		All DVA test centre public offices have been adapted to provide accessibility for people with physical disabilities.	DOE
		Vehicle test customers with physical disabilities are advised on the appointment letter to contact the relevant test centre so that provisions can be put in place meet the customers needs.	DOE
		The Access Service/ Community Access Grants Scheme	DOE
		The Arts Council's Premium Payment System	DCAL
		The Sign Language Partnership Group (SLPG), led by DCAL and including representatives from other departments, has been working effectively in partnership with representatives from the deaf community since January 2004 to improve access to services for sign language users. A report funded by DCAL and prepared in conjunction with the Deaf community has identified many of the difficulties the Deaf community face in accessing public services and has made a number of recommendations for improvement. DCAL will fund a project in 09/10 aimed at implementing these recommendations.	DCAL
		DE is considering a project to improve communication between schools and deaf or hard of hearing parents.	DE
		As part of it's Anti-Poverty and Social Exclusion Framework, RDD has developed a Maximising Access to and Uptake of Services, Benefits and Grants in Rural Areas Project.	DARD

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6.4.11	Those from ethnic minority communities may experience distinct barriers in accessing and benefiting from public services	<p>We are tackling these through on-going implementation of the Racial Equality Strategy.</p> <p>LPS has a member of staff working with Rural Development Council to map service provision for all Section 75 groups in rural areas.</p> <p>Through the Local Community Fund and programmes delivered under the Areas at Risk target communities, women, older and vulnerable people and ethnic are identified as a key target area.</p> <p>A report commissioned by the Department for Social Development "Women Living in Disadvantaged Communities – Barriers to Participation" carried out research into the barriers women who live in disadvantaged urban and rural communities face when they are trying to access public services, training, education and employment.</p> <p>The North West Development Office has provided Neighbourhood Renewal funding to projects whose services include actions/interventions that seek to address the issue of women experiencing problems in accessing public services.</p> <p>Guide to Making Information Accessible</p> <p>Specialised transport services</p> <p>Our services providers work with local ethnic community support groups and migrant support workers to promote their services to these groups.</p>	<p>OFMDFM</p> <p>DFP</p> <p>DSD</p> <p>DSD</p> <p>DSD</p> <p>DRD</p> <p>DRD</p> <p>DRD</p>

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		Racial Equality in Health and Social Care	DHSSPS
		Health and Social Care in Northern Ireland booklet made available in various languages. Well established interpreting and translation services are also in place.	DHSSPS
		Northern Ireland Health and Social Care Interpreting Services	DHSSPS
		The Department of Health, Social Services and Public Safety and the Department of Health and Children have jointly commissioned University College Dublin to undertake an all Ireland study of Irish Travellers' health.	DHSSPS
		Driver & Vehicle Agency (DVA)'s learner driver theory test is now available in 20 different language audio voiceovers to assist customers whose first language is not English. Provisions have also been made for a translator service, where a voiceover is not available.	DOE
		The Agency has also introduced provisions so that vehicles may be presented by anyone on behalf of the registered keeper, e.g. where a woman does not wish to be alone with male tester. Provisions have also been introduced to allow driving test candidates to be accompanied on the practical driving test, e.g. where a woman does not wish to be alone with male examiner. These provisions are advertised on the Agency's website.	DOE
		The Department's Road Safety Division launched an instructional DVD on 'Better Driving Behaviour' in Lithuanian, Polish, Portuguese and Mandarin on 18 December 2008.	DOE

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		Invest NI's Women in Business and Women in Enterprise networks will work within the Enterprise Development Programme and local providers to reach women in minority communities and those in disadvantaged communities.	DETI
		'Diversity' is one of the core values of the Arts Council and it aims to provide equal access to opportunities for all sections of society. Diversity and social inclusion are integrated into all of the Arts Council's funding programmes.	DCAL
		The Arts Council, in association with the Community Relations Council, delivered a pilot programme for Black, Minority and Ethnic communities that tackled some of the associated characteristics of racial intolerance and marginalisation.	DCAL
		Objectives within Arts Council's Business Plan aim to increase the number and diversity of people attending and participating in the arts.	DCAL
		The Public Library service has drawn up and implemented a migrant workers Action Plan and established partnerships with relevant community groups.	DCAL
		Translation and Interpretation Services in Job Centres and Jobs and Benefit Offices	DEL
		The Department for Employment and Learning (DEL) ensures that all Departmental publications explaining NI employment rights legislation are offered in alternative formats for the benefit of migrant	DEL

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		<p>workers. The content of publications is kept under review and, where appropriate, arrangements are made for translation into minority languages.</p> <p>The Department launched its policy <i>Every School a Good School – Supporting Newcomer Pupils</i> in April 2009. The Policy has been developed to enable newcomer pupils to feel welcome within and participate fully in the curriculum and life of the school.</p> <p>The Inclusion and Diversity Service was created to strengthen and improve support to newcomer children and young people and their parents, primarily working through schools.</p> <p>As part of it's Anti-Poverty and Social Exclusion Framework, RDD has developed a Maximising Access to and Uptake of Services, Benefits and Grants in Rural Areas Project.</p>	<p>DE</p> <p>DE</p> <p>DARD</p>	

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5.2	Over recent years investment in business and industry has tended to focus on the Greater Belfast area.	<p>LPS has a member of staff working with the Strategic Investment Board to map all major infrastructure projects to aid cluster and gap analysis.</p> <p>Investment has been made by LPS in their facilities in Ballymena.</p> <p>Invest NI is currently on target to achieve its objectives in relation to land acquisition in areas of economic disadvantage and Foreign Direct Investment projects located within 10 miles of an area of economic disadvantage.</p> <p>Through schemes to improve the quality of life in rural areas and improving competitiveness in the agricultural sector the Rural Development Division will provide funding to support existing rural business, create employment, encourage entrepreneurship and stimulate rural economies.</p> <p>Education and training programmes provided by the College of Agriculture, Food and Rural Enterprise for those pursuing a career in the agri-food industry / or already working in the industry are available to all subject to meeting the required entry criteria, where applicable.</p>	<p>DFP</p> <p>DFP</p> <p>DETI</p> <p>DARD</p> <p>DARD</p>
5.3	GVA per head is considerably higher in the Belfast area (25,280) than any other area of Northern Ireland (ranging from 10,712 – 12,940). Moreover, GVA per head in the Belfast area is at the higher end of all UK NUTS 3 areas and twice that of any other area in Northern Ireland. Conversely, the other areas of Northern Ireland	<p>LPS provide digital mapping of NUTS 3 areas to enable spatial analysis of statistical data. It is working with OFMDFM Economic Policy Unit to map key indicators in PFG - mapping GVA/workforce relative to UK and sub regional.</p> <p>Through schemes to improve the quality of life in rural areas and improving competitiveness in the agricultural sector the Rural</p>	<p>DFP</p> <p>DARD</p>

Addressing Regional Differentials				
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	have among the lowest levels of GVA of all NUTS 3 areas across the UK.	Development Division will provide finding to support existing rural business, create employment, encourage entrepreneurship and stimulate rural economies. One funding measure has the aim of to add value to agricultural products through the application of appropriate technology together with sound manufacturing processes.		
5.3	There are also significant variations in household incomes at a regional level, with the highest in the Rural East and lowest in the Rural West.	<p>Benefit Uptake</p> <p>Through schemes to improve the quality of life in rural areas and improving competitiveness in the agricultural sector the Rural Development Division will provide finding to support existing rural business, create employment, encourage entrepreneurship and stimulate rural economies.</p>	<p>DSD</p> <p>DARD</p>	
5.5	There would also appear to be clear variations in levels of deprivation across Northern Ireland.	<p>LPS mapping combined with NISRA data allows visual representation of variations highlighting areas of need. Geohub NI provides visual access to this data for all civil servants from their desktops.</p> <p>The Department for Social Development is the lead Department in taking forward the Executive's Neighbourhood Renewal Strategy.</p> <p>In the past the Social Security Agency's Benefit Uptake Programme has focused on areas of high deprivation in order to meet the needs of the most vulnerable in Northern Ireland. However the Agency recognizes that there may be pockets of deprivation within more affluent areas and is seeking to address this through its 2009/10 Programme.</p> <p>Based on data from the income and employment domains of the 2005 Northern Ireland Multiple Deprivation Measure, DETI has produced a Disadvantaged Area map which identifies Strabane, Omagh, Cookstown, Newry and Mourne, Dungannon and Derry Council areas, together with</p>	<p>DSP</p> <p>DSD</p> <p>DSD</p> <p>DETI</p>	

Addressing Regional Differentials				
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		<p>pockets of Belfast, as the focus for Departmental policies and programmes which can contribute towards tackling disadvantage.</p> <p>DETI and its agencies aim to pay particular attention to Disadvantaged Areas through the delivery of key policies and programmes.</p>	DETI	